



## Service Manual

Models: 399 - 800



### **⚠ WARNING**

This manual must only be used by a qualified heating installer / service technician. Read all instructions, including this manual and the Knight XL Installation and Operation Manual, before installing. Perform steps in the order given. Failure to comply could result in severe personal injury, death, or substantial property damage.



Save this manual for future reference.

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## Hazard definitions

The following defined terms are used throughout this manual to bring attention to the presence of hazards of various risk levels or to important information concerning the life of the product.

### **DANGER**

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

### **WARNING**

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

### **CAUTION**

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

### **CAUTION**

CAUTION used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.

### **NOTICE**

NOTICE indicates special instructions on installation, operation, or maintenance that are important but not related to personal injury or property damage.

## Please read before proceeding

### ⚠ WARNING

**Installer** – Read all instructions, including this manual and the Knight XL Installation and Operation Manual, before installing. Perform steps in the order given.

**User** – This manual is for use only by a qualified heating installer/service technician. Refer to the Knight XL User's Information Manual for your reference.

Have this boiler serviced/inspected by a qualified service technician at least annually.

Failure to comply with the above could result in severe personal injury, death or substantial property damage.

### NOTICE

When calling or writing about the boiler – Please have the boiler model and serial number from the boiler rating plate.

Consider piping and installation when determining boiler location (see the Knight XL Installation and Operation Manual).

Any claims for damage or shortage in shipment must be filed immediately against the transportation company by the consignee.

## Handling ceramic fiber materials

### REMOVAL OF COMBUSTION CHAMBER LINING

### ⚠ WARNING

The combustion chamber insulation in this appliance contains ceramic fiber material. Ceramic fibers can be converted to cristobalite in very high temperature applications. The International Agency for Research on Cancer (IARC) has concluded, "Crystalline silica inhaled in the form of quartz or cristobalite from occupational sources is carcinogenic to humans (Group 1)." Normal operating temperatures in this appliance are below the level to convert ceramic fibers to cristobalite. Abnormal operating conditions would have to be created to convert the ceramic fibers in this appliance to cristobalite.

The ceramic fiber material used in this appliance is an irritant; when handling or replacing the ceramic materials it is advisable that the installer follow these safety guidelines.

- Avoid breathing dust and contact with skin and eyes.
  - Use NIOSH certified dust respirator (N95). This type of respirator is based on the OSHA requirements for cristobalite at the time this document was written. Other types of respirators may be needed depending on the job site conditions. Current NIOSH recommendations can be found on the NIOSH website at <http://www.cdc.gov/niosh/homepage.html>. NIOSH approved respirators, manufacturers, and phone numbers are also listed on this website.
  - Wear long-sleeved, loose fitting clothing, gloves, and eye protection.
- Apply enough water to the combustion chamber lining to prevent airborne dust.
- Remove the combustion chamber lining from the appliance and place it in a plastic bag for disposal.
- Wash potentially contaminated clothes separately from other clothing. Rinse clothes washer thoroughly.

### NIOSH stated First Aid.

- Eye: Irrigate immediately.
- Breathing: Fresh air.

## Please read before proceeding

### When servicing boiler –

- To avoid electric shock, disconnect electrical supply before performing maintenance.
- To avoid severe burns, allow boiler to cool before performing maintenance.

### Boiler operation –

- Do not block flow of combustion or ventilation air to the boiler.
- Should overheating occur or gas supply fail to shut off, do not turn off or disconnect electrical supply to circulator. Instead, shut off the gas supply at a location external to the appliance.
- Do not use this boiler if any part has been under water. The possible damage to a flooded appliance can be extensive and present numerous safety hazards. Any appliance that has been under water must be replaced.

### Boiler water –

- Thoroughly flush the system (without boiler connected) to remove sediment. The high-efficiency heat exchanger can be damaged by build-up or corrosion due to sediment.
- Do not use petroleum-based cleaning or sealing compounds in the boiler system. Gaskets and seals in the system may be damaged. This can result in substantial property damage.
- Do not use “homemade cures” or “boiler patent medicines”. Serious damage to the boiler, personnel, and/or property may result.
- Continual fresh make-up water will reduce boiler life. Mineral buildup in the heat exchanger reduces heat transfer, overheats the stainless steel heat exchanger, and causes failure. Addition of oxygen carried in by makeup water can cause internal corrosion. Leaks in boiler piping must be repaired at once to prevent the introduction of makeup water.

### Freeze protection fluids –

- NEVER use automotive antifreeze. Use only inhibited propylene glycol solutions which are specifically formulated for hydronic systems. Ethylene glycol is toxic and can attack gaskets and seals used in hydronic systems.

# What is in this manual?

## Service

### Near boiler piping

- Typical system components

### The Knight XL display

- Display panel readout, buttons and their functions

### Control module inputs

- Control module inputs and options

### Control module outputs

- Control module outputs and options

### General

- How the boiler operates
- How the control module operates
- Access modes -- user and installer
- Sequence of operation -- Domestic Hot Water (DHW)/space heating

### Control panel menu access

- Accessing programming mode and locating menus (See separate guide covering the interface.)

### Control panel parameter access

- Accessing and changing parameters from the display panel

### Quick start information -- parameter table

- An index of available adjustments and readouts, where to access them and where to find detailed information.

### Knight XL operation

- A: General
- B: Temperature Setting
- C: Data Logging
- D: Functions
- E: DHW Settings
- F: Outdoor Air Reset Curve
- G: Anti-cycling
- H: Control Modes
- I: Circulation Pumps
- J: Service Notification

## Maintenance

- Service and maintenance schedules
- Address reported problems
- Inspect boiler area and boiler interior
- Clean condensate trap
- Check all piping for leaks
- Check air openings
- Flue vent system and air piping
- Check water system
- Check expansion tank
- Check boiler relief valve
- Inspect ignition electrode
- Check ignition ground wiring
- Check all boiler wiring
- Check control settings
- Perform start-up and checks
- Check burner flame
- Check flame signal
- Check flue gas temperature
- General maintenance
- Review with owner
- Cleaning boiler heat exchanger
- Oiled bearing circulators

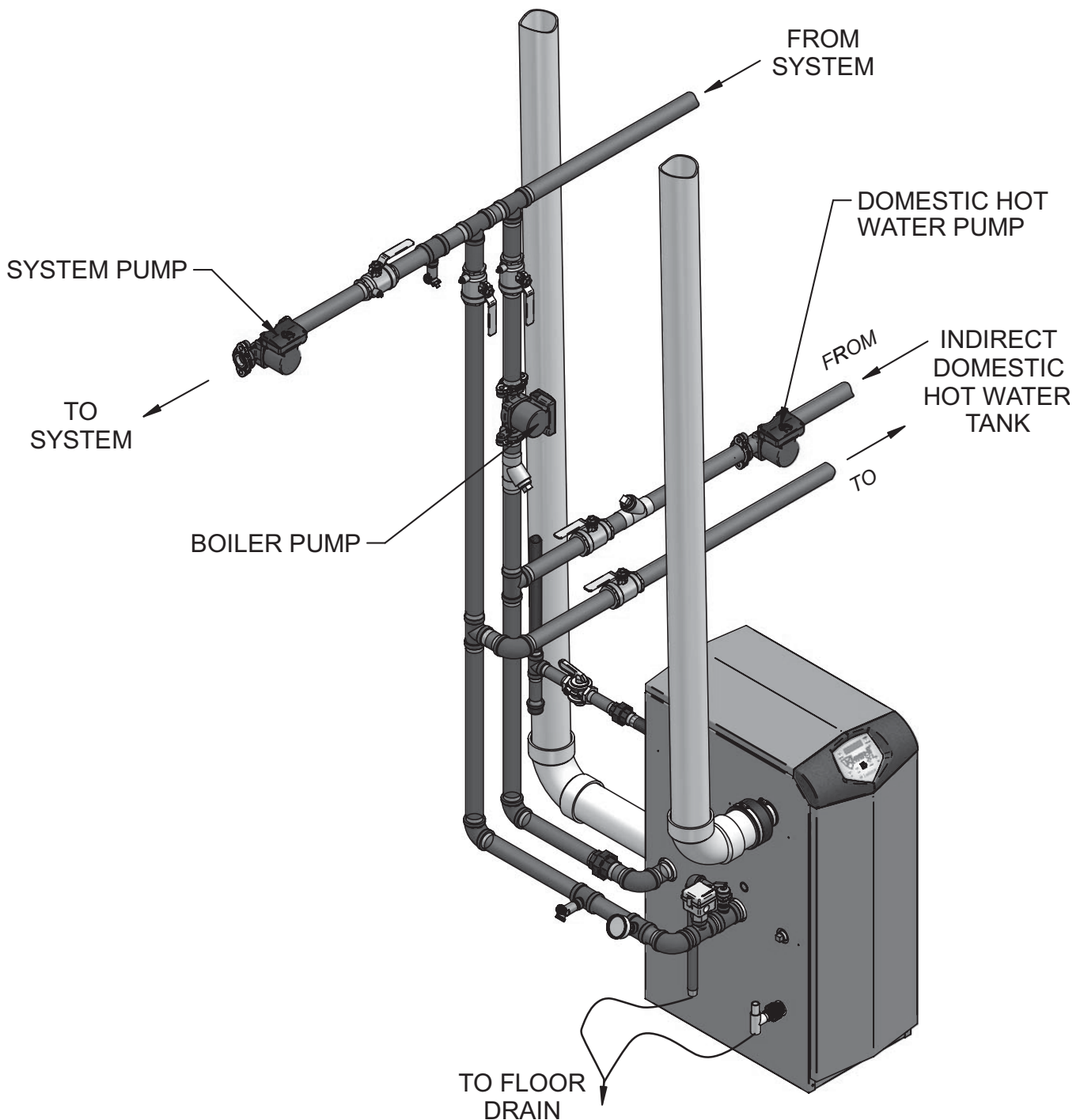
## Troubleshooting

- Troubleshooting table - No display
- Checking temperature sensors
- Sensor tables
- Troubleshooting table - Fault messages displayed on boiler interface
- Combustion analysis procedure
- Gas valve adjustment procedure

# 1 Service

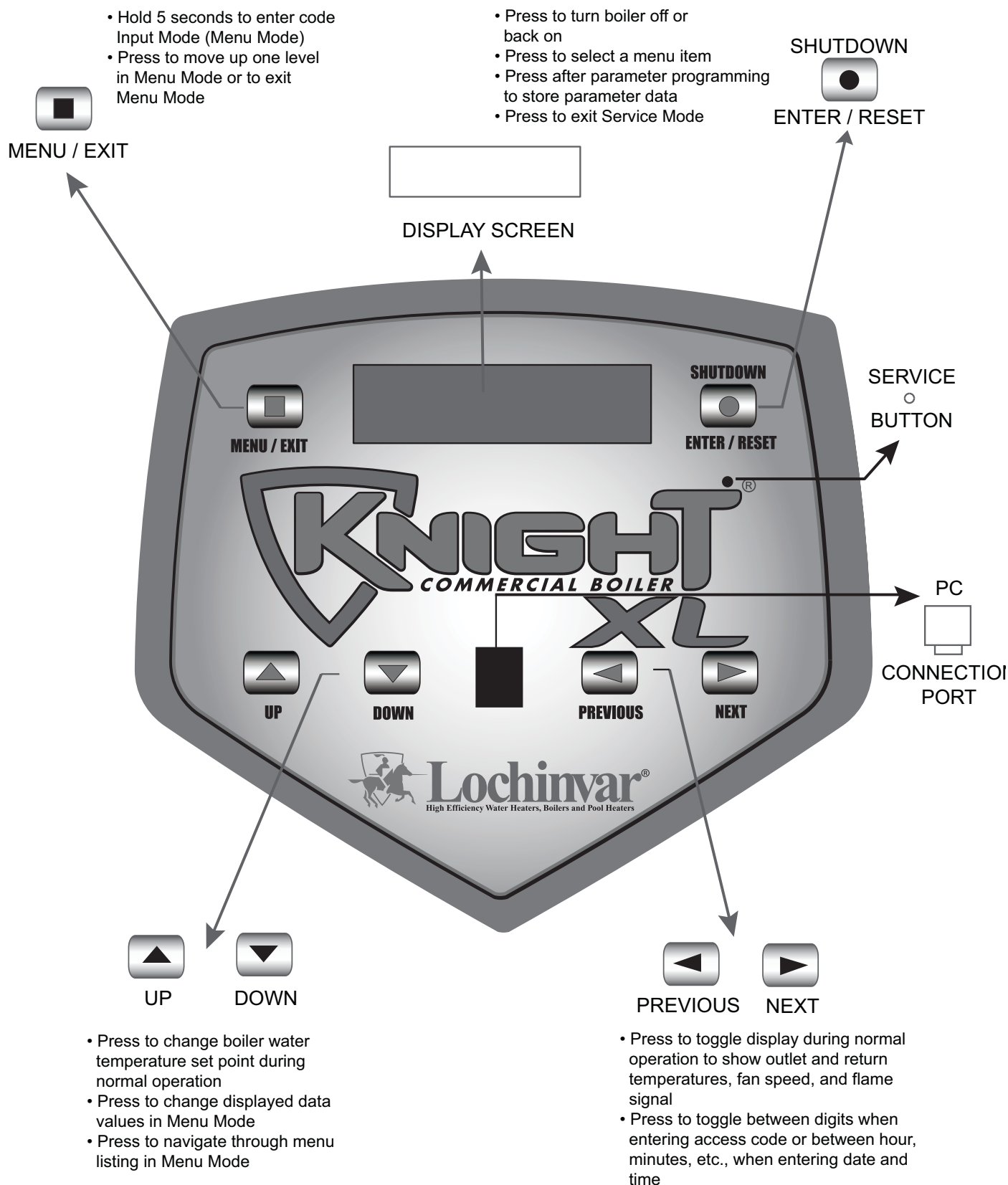
## Near boiler piping

This piping reference is included to specify the *Near Boiler Piping* specific to the Knight XL. This piping scheme is important for proper operation of the SMART SYSTEM control. See the Knight XL Installation and Operation Manual for more detailed piping diagrams.



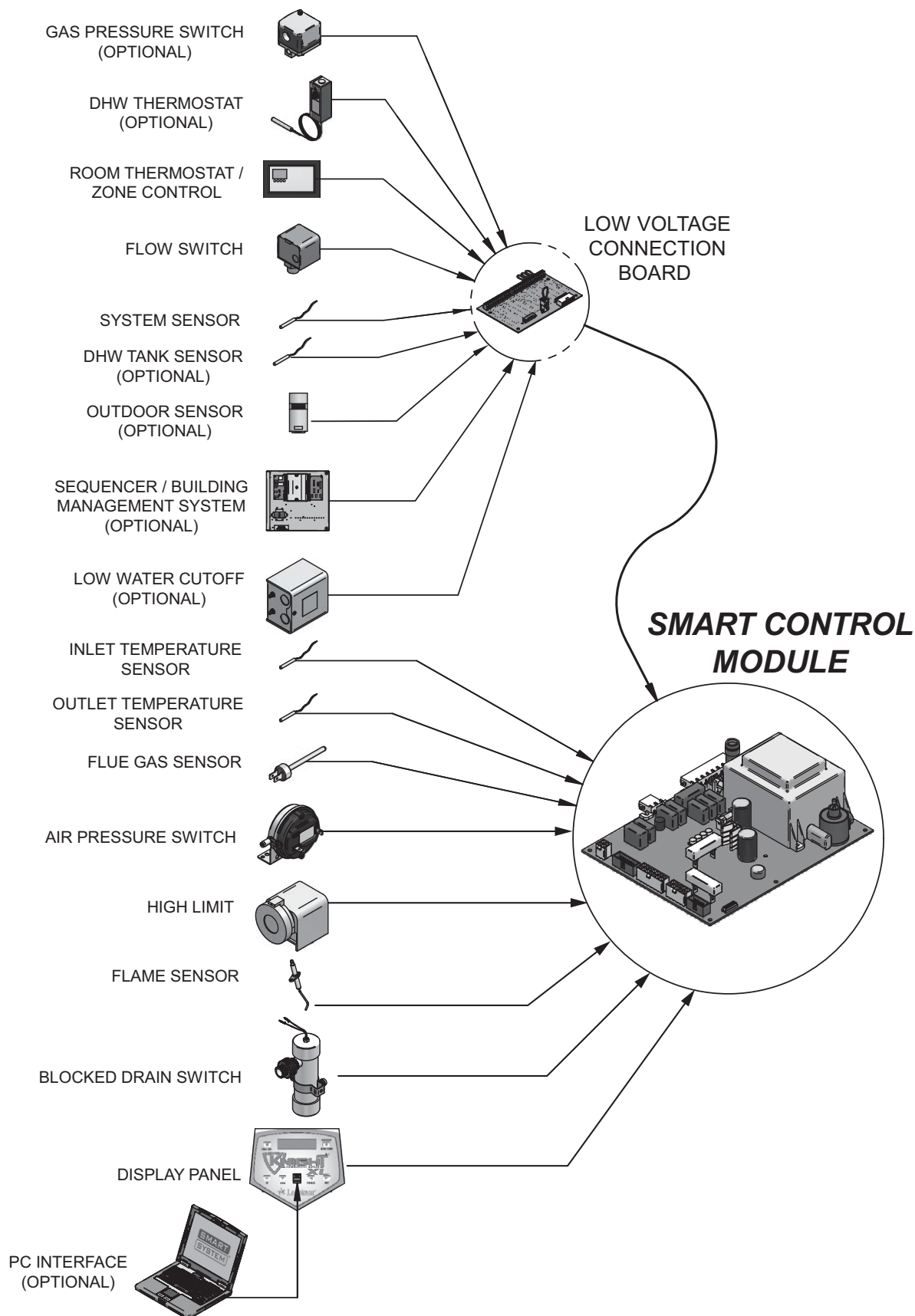
# 1 Service *(continued)*

## The Knight XL display



# 1 Service

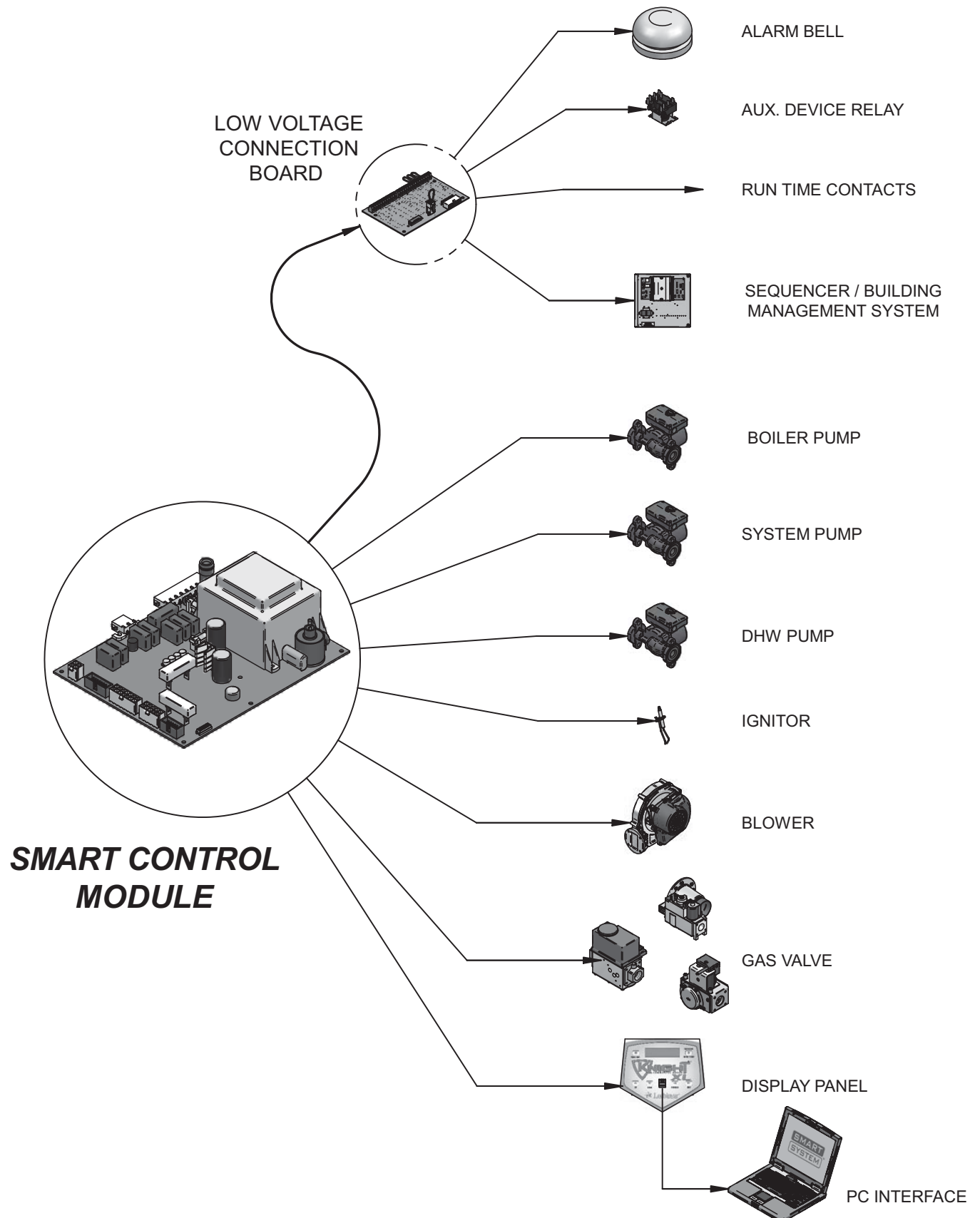
## Control inputs





# 1 Service *(continued)*

## Control outputs



# 1 Service

## General Operation

### How the boiler operates

The Knight XL uses an advanced stainless steel heat exchanger and an electronic control module that allows fully condensing operation. The blower pulls in gas and air and pushes flue products out of the boiler through the heat exchanger and flue piping. The control module regulates blower speed to control boiler firing rate. The gas valve senses the amount of air flowing into the boiler and allows only the right amount of gas to flow.

### How the control module operates

The Knight XL control module receives input from boiler sensors. The control module activates and controls the blower and gas valve to regulate heat input and switches boiler, DHW and system pumps on and off as needed. The user/installer programs the module to meet system needs by adjusting control parameters. These parameters set operating temperatures and boiler operating modes. Boiler operation can be based on boiler outlet water temperature, boiler return water temperature or system supply temperature, depending on the parameter setting.

### Sequence of operation

Table 1 shows control module normal sequences of operation for space heating and DHW operation. The combined operation sequence is for a typical application, programmed to provide DHW priority.

#### Access modes

##### *User*

The user can adjust space heating set point using the UP and DOWN buttons at any time during normal operation. By entering the USER code (0704), the user can also change temperature units, time and date, and night setback settings. In user mode, the following parameters can be viewed but not changed: Boiler outlet water temperature in DHW mode; boiler model number; software version; total operating hours, and total cycles.

##### *Installer*

Most parameters are available only to the installer, accessible only by entering the installer access code (5309).

### Saving parameters

To save parameters:

Press the ENTER/RESET button.

To keep parameter settings only for a current operating cycle:

Press the MENU/EXIT button 1 time to return to the parameter listings; press again to return to the menu listings.

# 1 Service *(continued)*

## Sequence of operation

**Table 1A** Sequence of operation - space heating and DHW

OPERATION	DISPLAY
1. Upon a call for heat, the control turns on the appropriate pumps (system and boiler pumps for space heating call; DHW pump for DHW call).	BLR: Standby OUT: 123.8F (129)
2. The control connects 120 VAC to the blower. The blower does not run at this time. <ul style="list-style-type: none"> <li>• The manual reset high limit must be closed and reset.</li> <li>• Once the pumps are turned on, the flow switch must close.</li> <li>• If the unit is equipped with gas pressure switches, they must close.</li> <li>• If an auxiliary limit is connected to the unit, it must close.</li> <li>• The air pressure switch must be closed.</li> </ul>	BLR: Standby OUT: 123.8F (129)
3. The control then starts a 15 second prepurge cycle.	BLR: PREPURGE OUT: 123.9F (129)
4. Once the prepurge cycle is complete, and the blocked drain switch is closed, the control starts the 4 second trial for ignition by sending spark voltage to the spark electrode and opening the gas valve.	BLR: IGNITION OUT: 123.9F (129)
5. If the control does not detect flame before the trial for ignition ends, the control will perform a 10 second postpurge. The 399 model will start another prepurge and trial for ignition. If the burner does not light after 4 trials on the 399 model, the control will lock out for one hour and then try again.  On the 500 - 800 models, the control will lock out indefinitely after the first trial for ignition fails.	BLR: POSTPURGE, PREPURGE OUT: 123.9F (129)
6. If the control detects a flame before the trial for ignition ends, it begins to modulate the burner in order to maintain the set point. If the boiler lights due to a space heating call for heat, and the ramp delay function is active (default is off), the modulation will be held to a series of increasing limits after the burner has lit.	BLR: SH 20% RATE OUT: 124.8F (129)
7. If the space heating call for heat is active, and the DHW thermostat or sensor starts a DHW call for heat, the control will turn on the DHW pump, wait 2 seconds, and then turn off the boiler pump. This will divert the hot water away from the heating zone(s) and send it to the DHW tank instead. The control will then modulate to maintain the outlet temperature to the DHW boiler set point.	BLR: DHW 85% RATE OUT: 177.8 (180)

# 1 Service

## Sequence of operation *(continued)*

**Table 1A** *(continued from previous page) Sequence of operation - space heating and DHW*

OPERATION	DISPLAY
8. If the boiler is not part of a cascade, and the DHW call for heat remains active for more than 30 minutes, and the space heating call for heat is also active, then the control will turn on the boiler pump, turn off the DHW pump after 2 seconds, and resume modulating based on the space heating set point. As long as both the space heating and DHW calls for heat remain active, the control will switch back and forth between the two modes until one of them is satisfied.	BLR: SH 41% RATE OUT: 123.0F (129)
9. Once both calls for heat are satisfied, the control will turn off the burner. The blower will remain on for the 10 second postpurge cycle. Any pumps that are running will continue to run for their respective pump delay times, then turn off.	BLR: POSTPURGE OUT: 127.4F (129)
10. Boiler pump off, system pump continues its delay if longer.	BLR: Standby OUT: 124.7F (129)
11. System pump off.	BLR: Standby OUT: 122.9F (129)

# 1 Service *(continued)*

## Display panel menu access












**Table 1B** Use this procedure to access menus from the display panel

BUTTON	OPERATION	DISPLAY	COMMENTS
	ENTER/RES	Press 1 time in normal operation	BLR:OFF OUT:127.3°F Boiler turns off (this ensures uninterrupted programming)
	MENU/EXIT	Hold for 5 seconds -- display will change	Enter Menu Code: 0000 ← flashing Digit shown underlined at left will flash
	UP	Press 9 times to change last digit in readout to "9"	Enter Menu Code: 0009 Digit shown underlined at left will flash
	PREVIOUS	Press 2 times to move to the second digit	Enter Menu Code: 009 Digit shown underlined at left will flash
	UP	Press 3 times to change second digit in readout to "3"	Enter Menu Code: 0309 Digit shown underlined at left will flash
	PREVIOUS	Press 1 time to change to the first digit	Enter Menu Code: 0309 Digit shown underlined at left will flash
	UP	Press 5 times to change first digit in readout to "5"	Enter Menu Code: 5309 Digit shown underlined at left will flash
If you enter a digit incorrectly, you can move to the digit by using the NEXT and PREVIOUS buttons as needed until the digit you want is flashing. Then use UP and/or DOWN buttons to change the value.			
	ENTER/RES	Press to enter the code	Enter Menu Code: INSTALLER CODE The words, "INSTALLER CODE" will flash while displayed
		After 2 seconds, display shows menus (press ENTER/RESET to select a menu)	>A General B Temp Settings The caret symbol, ">" highlights the selectable line
If the code is entered incorrectly, the display will return to its previous mode. You will have to start over at step 1 to enter the code.			
	DOWN	Press 1 time to highlight second listing	A General >B Temp Settings The caret symbol, ">" highlights the selectable line
	DOWN	Press 1 time to toggle menu listing	>C Data Logging D Functions The menu toggles to the next two menu options
	DOWN	Press 2 times to toggle menu listing	>E DHW Settings F Outdoor Reset The menu toggles to the next two menu options
	DOWN	Press 2 times to toggle menu listing	>G Anti-cycling H Control Modes The menu toggles to the next two menu options
	DOWN	Press 2 times to toggle menu listing	>I Circulation Pumps J Service Notification The menu toggles to the next two menu options
To select a highlighted menu, press the ENTER/RESET button one time. The display will change to the first parameter under that menu, with the first characters flashing.			

# 1 Service

## Display panel parameter access

**Table 1C** This is a typical example of accessing a parameter, shown for parameter I2, boiler pump delay

BUTTON	OPERATION	DISPLAY	COMMENTS
This example shows how to access parameter I2, boiler pump delay. The first display shown is at the beginning of the menu listings, after entering the installer access code.			
-	Beginning of menu listings	>A General B Temp Settings	The caret symbol, ">" highlights the selectable line
	DOWN	Press 1 time to highlight second listing	>A General B Temp Settings
	DOWN	Press 1 time to toggle menu listing	>C Data Logging D Functions
	DOWN	Press 2 times to toggle menu listing	>E DHW Settings F Heat Curve
	DOWN	Press 2 times to toggle menu listing	>G Anti-Cycling H Control Modes
	DOWN	Press 2 times to toggle menu listing	I Circulation Pumps J Service Notification
	ENTER/RES	Press 1 time to list parameters	I1 Postrun Time System Pump
	UP	Press 1 time to change parameter	I2 Postrun Time SH Pump
	ENTER/RES	Press 1 time to select parameter	I2 Postrun Time SH Pump 0.50 minutes
	UP (or DOWN)	Press to increase (or decrease) value	I2 Postrun Time SH Pump 0.67 minutes
	ENTER/RES	Press 1 time to save (or press MENU/EXIT to continue)	A General B Temp Settings
	ENTER/RES	Press 1 time to return to normal operation	BLR:Pre-Purge OUT:123.7°F

# 1 Service *(continued)*

## Parameter table

**Table 1D** This table lists SMART SYSTEM control module parameters and where to access them

	MENU	SUB ITEM	DESCRIPTION	SEE PAGE	USER ACCESS		INSTALLER ACCESS	
					DISPLAY	MODIFY	DISPLAY	MODIFY
<b>GENERAL</b>	<b>A</b>	1	Boiler Model	17	Yes	No	Yes	No
		2	User Code	17	Yes	Yes	Yes	Yes
		3	Date and Time	17	Yes	Yes	Yes	Yes
		4	Software Version	17	Yes	No	Yes	No
		5	Temperature Units	17	Yes	Yes	Yes	Yes
		6	Night Setback Temperature	17	Yes	Yes	Yes	Yes
		7	Night Setback Times	17	Yes	Yes	Yes	Yes
<b>TEMPERATURE SETTING</b>	<b>B</b>	1	SH Set Point User	17	Yes	Yes	Yes	Yes
		2	SH Minimum Set Point	17	No	No	Yes	Yes
		3	SH Maximum Set Point	17	No	No	Yes	Yes
		4	SH Offset	17	No	No	Yes	Yes
		5	SH Differential	18	No	No	Yes	Yes
<b>DATA LOGGING</b>	<b>C</b>	1	Hours Running SH	18	Yes	No	Yes	No
		2	Hours Running DHW	18	Yes	No	Yes	No
		3	Ignition Attempts	18	Yes	No	Yes	No
		4	Show Last 10 Errors	18	Yes	No	Yes	No
<b>FUNCTIONS</b>	<b>D</b>	1	Reset Last 10 Errors	18	No	No	Yes	Yes
		2	Service Mode Delay	18	No	No	Yes	Yes
<b>DHW SETTINGS</b>	<b>E</b>	1	DHW Boiler Set Point	18	Yes	Yes	Yes	Yes
		2	SH/DHW Switching Time	18	Yes	Yes	Yes	Yes
		3	DHW Tank Set Point	18	Yes	Yes	Yes	Yes
<b>OUTDOOR AIR RESET</b>	<b>F</b>	1	Minimum Air Temperature	18	No	No	Yes	Yes
		2	Maximum Air Temperature	19	No	No	Yes	Yes
		3	Maximum SH Set Point	19	No	No	Yes	Yes
		4	Minimum SH Set Point	19	No	No	Yes	Yes
		5	Outdoor Air Shutdown	19	Yes	Yes	Yes	Yes
		6	Outdoor Air Shutdown Differential	19	Yes	Yes	Yes	Yes
		7	Shift Air Reset	19	No	No	Yes	Yes
		8	Boost Temperature	20	Yes	Yes	Yes	Yes
		9	Boost Time	20	Yes	Yes	Yes	Yes

# 1 Service

## Parameter table (continued)

**Table 1D** (continued from previous page) This table lists SMART SYSTEM control module parameters and where to access them

	MENU	SUB ITEM	DESCRIPTION	SEE PAGE	USER ACCESS		INSTALLER ACCESS	
					DISPLAY	MODIFY	DISPLAY	MODIFY
<b>ANTI-CYCLING</b>	<b>G</b>	1	Anti-cycling Time	20	No	No	Yes	Yes
		2	Return Temperature Differential for Ending Anti-Cycling	20	No	No	Yes	Yes
		3	Ramp Delay On/Off	20	No	No	Yes	Yes
<b>CONTROL MODES</b>	<b>H</b>	1	SH Controlling Sensor (Outlet/System, Inlet)	21	No	No	Yes	Yes
		2	SH Source (Thermostat, BMS, and Cascade)	21	No	No	Yes	Yes
		3	Boiler Cascade Address	21	No	No	Yes	Yes
		4	Max. Cascade Set Point	21	No	No	Yes	Yes
		5	Cascade Offset	22	No	No	Yes	Yes
		6	Cascade Differential	22	No	No	Yes	Yes
<b>CIRCULATION PUMPS</b>	<b>I</b>	1	System Pump Delay	22	No	No	Yes	Yes
		2	SH Pump Delay	22	No	No	Yes	Yes
		3	DHW Pump Delay	22	No	No	Yes	Yes
<b>SERVICE NOTIFICATION</b>	<b>J</b>	1	Service Notification in Month	22	No	No	Yes	Yes
		2	Service Notification Running Hours	22	No	No	Yes	Yes
		3	Service Notification Boiler Cycles	22	No	No	Yes	Yes
		4	Reset Service Notification Counter	22	No	No	Yes	Yes

### NOTICE

The parameters for Building Management System operation are not listed in this table. They are only accessible using the PC interface software. See separate documentation for access information. See page 21 of this manual for a brief discussion.



# 1 Service

## Viewable and changeable control parameters

### CAUTION

Before changing parameters, note the settings so that the unit can be returned to its original operating parameters.

### A: General

#### Boiler model

The control will display “Knight Boiler” as the model number because the same control is used on several models. This will be displayed when parameter **A1** has been accessed. This parameter is not changeable.

#### User code

The User Code allows the user to access and change a limited number of control parameters. The access code can be changed by the user or the installer to a code of their choosing. To change the code, parameter **A2** must be accessed. The default code is 0704. The code can be changed one digit at a time by using the arrow keys on the display.

#### Date and time

The control uses an internal clock for the night setback feature and for logging of events. For these features to work correctly, the clock must be set when the boiler is first installed or anytime the boiler has been powered off for more than 30 days. To set the clock, parameter **A3** must be accessed. The date and time are displayed as “YY:MM:DD W hh:mm”. YY = year, MM = month, DD = date, W = day (1 = Sunday, 2 = Monday, etc.), hh = hour (24 hour time; 2:00 PM = 14:00), mm = minutes.

### NOTICE

The internal clock does not adjust for Daylight Savings Time and therefore, will require a manual adjustment.

#### Software version

The software version allows the user to view the software version in use by the control. This software controls the operation of the boiler. When a new software version becomes available, the existing control can be replaced with a new control to update the software.

#### Temperature units

The control can be configured to display temperature in either °C or °F. This parameter can be changed by the user or the installer by accessing parameter **A5**. The default is °F.

#### Night setback temperature

Once the internal clock has been set correctly, the night setback feature can be used to program a lower water temperature set point for space heating. This parameter can be changed by the user or the installer by accessing parameter **A6**. The temperature range for this parameter is 32°F (0°C) to 140°F (60°C). The feature is turned off with a setting of 32°F (0°C). The default value is 32°F (0°C).

#### Night setback times

If parameter **A6** is set to anything other than 32°F (0°C), the night setback feature becomes active. This will require start and stop times to be programmed for the days that reduced temperatures are required. These times can be changed by the user or the installer by accessing parameter **A7**. Each day of the week (Sunday through Saturday) will have an on and off time.

**Example:** Monday ON: 22:30, Tuesday OFF: 6:45. If you wish to skip a day and have no night setback, leave the on and off times the same. The default times for each day will be 00:00 (midnight).

### B: Temperature settings

#### SH set point user

The SH set point user sets the water temperature set point for fixed operation or the maximum temperature set point when the outdoor air sensor is used. This parameter can be changed by the user or the installer by accessing parameter **B1**. The temperature range of this parameter is 50°F (10°C) to 190°F (88°C). The default value is 125°F (52°C).

#### SH minimum set point

The SH minimum set point sets the minimum water temperature set point that can be used for space heating operation. The user or installer will not be able to program the control with a lower SH set point. This parameter can only be changed by the installer by accessing parameter **B2**. The temperature range of this parameter is 32°F (0°C) to 190°F (88°C). The default value is 70°F (21°C).

#### SH Maximum set point

The SH maximum set point sets the maximum water temperature set point that can be used for space heating. The user or installer will not be able to program the control with a higher SH set point. This parameter can only be changed by the installer by accessing parameter **B3**. The temperature range of this parameter is 32°F (0°C) to 190°F (88°C). The default value is 185°F (85°C).

#### SH Offset

The SH offset sets how many degrees above set point the temperature has to go before the boiler will shut off. This parameter can only be changed by the installer by accessing parameter **B4**. The temperature range of this parameter is 0°F (0°C) to 54°F (30°C). The default value is 10°F (5°C).

# 1 Service

## SH Differential

The SH differential sets how many degrees below the turn off temperature the temperature has to go before the boiler will turn on. This parameter can only be changed by the installer by accessing parameter **B5**. The temperature range of this parameter is 0°F (0°C) to 54°F (30°C). The default value is 20°F (11°C).

## C: Data logging

### Hours running SH

The hours running SH parameter shows the total number of hours the boiler has been in the SH firing position. This parameter can be viewed by the user and the installer by accessing parameter **C1**.

### Hours running DHW

The hours running DHW parameter shows the total number of hours the boiler has been in the DHW firing position. This parameter can be viewed by the user and the installer by accessing parameter **C2**.

### Ignition attempts

The ignition attempts parameter shows the total number of times the boiler has attempted to fire. This parameter can be viewed by the user and the installer by accessing parameter **C3**.

### Show last 10 errors

The control will log the 10 most current errors with the date and time the error occurred. This parameter can be viewed by the user and the installer by accessing parameter **C4**.

## D: Functions

### Reset last 10 errors

The reset last 10 errors parameter allows the error counter to be reset to 0. This parameter can only be cleared by the installer by accessing parameter **D1**. Once accessed, press the RESET key to clear the counter.

### Service mode delay

By pressing the pin button on the front of the display for five (5) seconds, the control will be placed in Service Mode. This will override all other heat demands. The Service Mode allows the installer to set the unit to either maximum firing rate or minimum firing rate for the purpose of combustion analysis. The delay sets the length of time the boiler will stay in the Service Mode if no keys have been pressed before going back to its original state. This parameter can only be changed by the installer by accessing parameter **D2**. The time range of this parameter is 0 to 40 minutes. The default value is 20 minutes.

## E: DHW settings

### DHW boiler set point

When a DHW call for heat becomes active, the control will use the DHW boiler set point to determine the firing rate of the boiler based on the actual water temperature. This parameter can be changed by the installer by accessing parameter **E1**. The temperature range of this parameter is 50°F (10°C) to 190°F (88°C). The default value is 180°F (82°C).

### SH/DHW switching time

The SH/DHW switching time parameter sets the length of time the control will stay in DHW Mode when a SH call has been received. After this time period has expired the control will revert to SH Mode. If a DHW call is still active the timer will reset. After the time period has expired the control will revert back to DHW Mode. This will continue until one of the demands has been satisfied. This parameter can be changed by the installer by accessing parameter **E2**. The time range of this parameter is 10 minutes to 240 minutes. The default value is 30 minutes.

### DHW tank set point

By installing a tank sensor, the SMART SYSTEM control can perform the tank thermostat function. The SMART SYSTEM control automatically detects the presence of this sensor, and generates a DHW call for heat when the tank temperature drops 6°F (3.5°C) below the tank set point, and finishes the call for heat when the tank temperature goes 4°F (2°C) above the tank set point. This parameter can be changed by the installer by accessing parameter **E3**. The temperature range of this parameter is 32°F (0°C) to 212°F (100°C). The default value is 125°F (52°C).

## F: Outdoor air reset

### Outdoor air reset operation

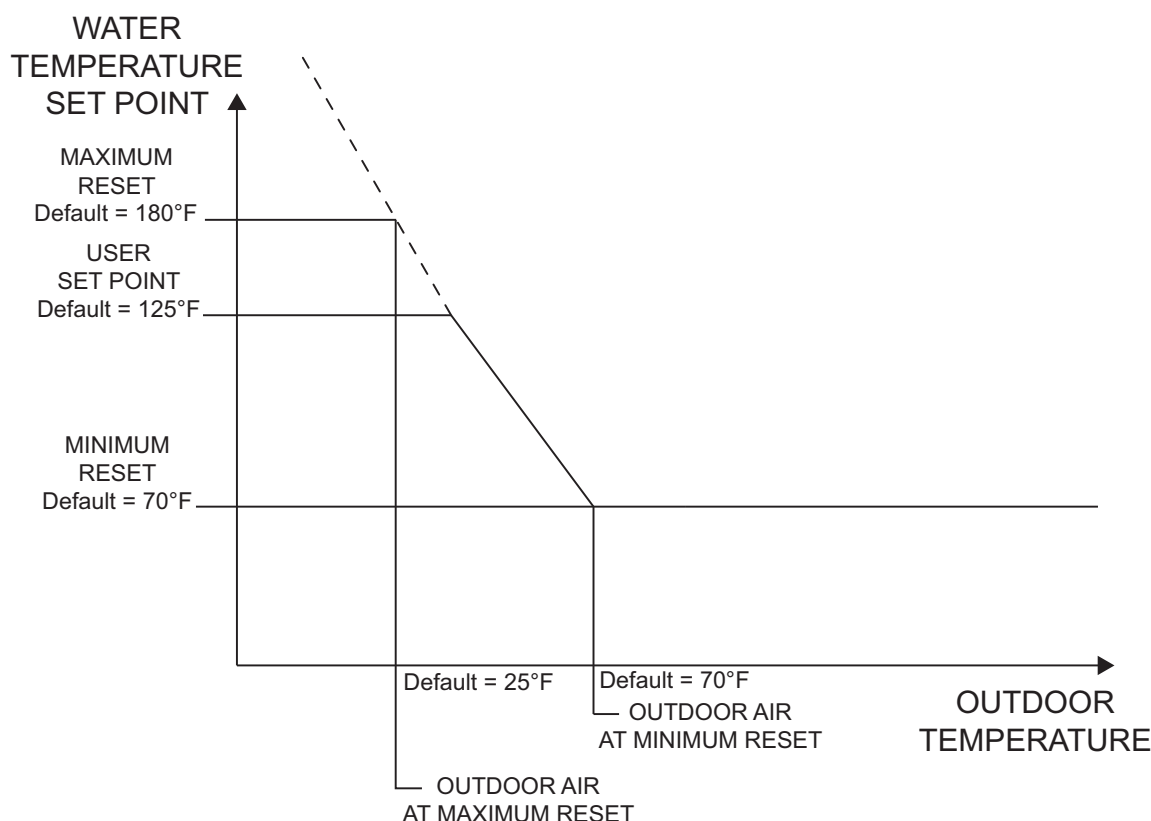
If an outdoor air sensor is installed, the control will calculate the water temperature set point based on the outdoor air temperature. As the outdoor air temperature drops the water temperature set point increases. This feature allows the boiler to be more efficient in periods of mild weather, see FIG. 1-1 on page 19.

### Minimum air temperature

When the outdoor air temperature drops below this point, the water temperature will be at its maximum setting (FIG. 1-1). However, if the user set point is set lower, the water temperature will be limited by the user set point instead. This parameter can be changed by the installer by accessing parameter **F1**. The temperature range of this parameter is -30°F (-34°C) to 90°F (32°C). The default value is 25°F (-4°C).

# 1 Service *(continued)*

**Figure 1-1 Outdoor Air Reset Curve**



## Maximum air temperature

When the outdoor air temperature rises to or above this point, the water temperature will be at its minimum setting (FIG. 1-1). This parameter can be changed by the installer by accessing parameter **F2**. The temperature range of this parameter is -30°F (-34°C) to 90°F (32°C). The default value is 70°F (21°C).

## Maximum SH set point

When the outdoor temperature drops below its minimum setting (F1) the water temperature will be at this point, if the SH set point is set higher (FIG. 1-1). This parameter can be changed by the installer by accessing parameter **F3**. The temperature range of this parameter is 0°F (-18°C) to 190°F (88°C). The default value is 180°F (82°C).

## Minimum SH set point

When the outdoor temperature rises to or above its maximum setting (F2) the water temperature will be at this point (FIG. 1-1). This parameter can be changed by the installer by accessing parameter **F4**. The temperature range of this parameter is 0°F (-18°C) to 190°F (88°C). The default value is 70°F (21°C).

## Outdoor air shutdown

When the outdoor temperature rises above this point, the control will block all SH demands (DHW demands will still be active). This parameter can be changed by the user or the installer by accessing parameter **F5**. The temperature range of this parameter is 0°F (-18°C) to 120°F (49°C). The default value is 70°F (21°C).

## Outdoor air shutdown differential

The outdoor air shutdown differential parameter is the number of degrees below parameter F5 the outdoor air temperature must go before the boiler will respond to a SH demand. This parameter can be changed by the user or the installer by accessing parameter **F6**. The temperature range of this parameter is 0°F (0°C) to 90°F (50°C). The default value is 10°F (5°C).

## Shift reset curve

The shift reset curve parameter shifts the actual set point above the calculated set point the number of degrees in this parameter. This parameter can be changed by the installer by accessing parameter **F7**. The temperature range of this parameter is -27°F (-15°C) to 27°F (15°C). The default value is 0°F (0°C). This feature will be active if this parameter is set to anything other than 0°F (0°C).

# 1 Service

## Boost temperature

If a SH demand lasts longer than the programmed time delay setting (F9) and there have been no DHW demands, the control will increase the water temperature set point by the amount in this parameter. If the SH demand continues through another time period, the set point will be increased again. This will continue until either the SH demand ends, a maximum of 20 increases has occurred, or the maximum set point has been reached. Once the SH demand has been satisfied the set point will revert back to its calculated setting. The boost temperature can be changed by the installer by accessing parameter **F8**. The temperature range of this parameter is 0°F (0°C) to 45°F (25°C). The default value is 0°F (0°C). This feature will be active if this parameter is set to anything other than 0°F (0°C).

## Boost time

The boost time parameter sets the amount of time that must elapse with a SH demand before the water temperature set point will be increased. This parameter can be changed by the installer by accessing parameter **F9**. The time range for this parameter is 1 minute to 60 minutes. The default value is 20 minutes.

## G: Anti-cycling

### Anti-cycling time

Once a SH demand has been satisfied, a set amount of time must elapse before the control will respond to a new SH demand. The control will block the new heat demand and anti-cycling will be shown in the display until the time has elapsed or the water temperature drops below parameter G2. This parameter can be changed by the installer by accessing parameter **G1**. The time range for this parameter is 0 minutes to 40 minutes. The default value is 1 minute.

### Inlet temperature differential for ending anti-cycling

The control will bypass the anti-cycling time if the water temperature drops too quickly. The control will use the water temperature the boiler was at when it shut off as the starting point. If the temperature drops below the temperature parameter the control will abort anti-cycling and allow the boiler to fire. This parameter can be changed by the installer by accessing parameter **G2**. The temperature range of this parameter is 0°F (0°C) to 54°F (30°C). The default value is 10°F (5°C).

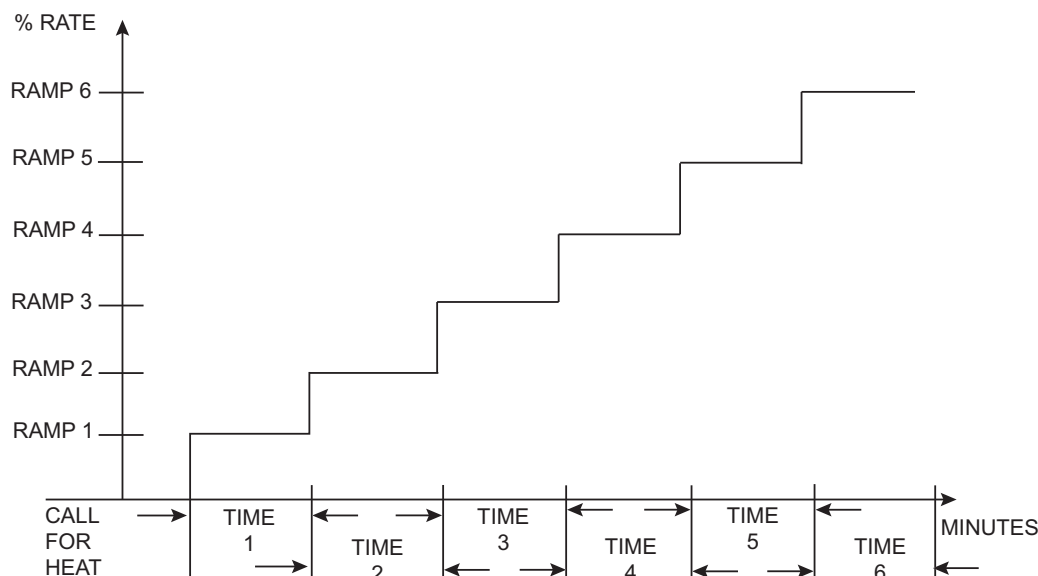
### Ramp delay on/off

When the ramp delay on/off parameter is active, the ramp delay limits the boiler firing rate when a SH cycle has started. There are six (6) limiting steps used to limit temperature overshoot and short cycles, see FIG. 1-2 on page 21 of this manual. This feature can be turned on or off depending on the installation. This parameter can be changed by the installer by accessing parameter **G3**. The control range of this parameter is 0 = Off, 1 = Ramp Up Only, and 2 = Ramp Up and Ramp Down. The default value is 0.

When ramp delay is active, additional parameters for ramp delay operation will have to be adjusted. These can only be accessed by the optional PC software. See the Knight Smart System PC Program Instructions Manual for additional ramp delay parameter information.

# 1 Service *(continued)*

**Figure 1-2 Ramp Delay Interval**



## H: Control modes

### SH controlling sensor

The SH controlling sensor parameter selects the sensor the control will use to regulate the boiler firing rate. This parameter is adjustable by the installer by accessing parameter **H1**. The sensor selections are as follows: The outlet sensor regulates the firing rate based on the outlet water temperature of the boiler and the inlet sensor regulates the firing rate based on the inlet water temperature of the boiler. If the outlet sensor is selected, and the optional system supply sensor is connected, the control will regulate the firing rate based on the system supply sensor temperature. The default sensor is the Outlet Sensor.

### SH source

The SH source parameter selects the method used to control the modulation of the boiler. This parameter is adjustable by the installer by accessing parameter **H2**. The control methods are as follows:

- 1 - Thermostat. The control modulates the boiler based on the user set point and the temperature of the selected controlling sensor.
- 2 - BMS (Building Management System). The control modulates the boiler based on the 0 - 10 VDC signal delivered to the appropriate terminals on the connection board. When BMS is selected additional parameters for BMS operation may need to be adjusted. These can only be accessed by the optional PC software. See the Knight Smart System PC Program Instructions Manual for additional BMS parameter information.

3 - Cascade. The boiler is part of a group of boilers sequenced together. The designated Leader boiler determines the total output needed from the group based on the set point and controlling sensor reading. It assigns portions of this output to itself (Leader) and the Member boilers. When Cascade is selected, each boiler in the group requires a unique address (see below). The default control is Thermostat.

### Boiler cascade address

The boiler designated as the Leader needs to be programmed with address 0. All the Member boilers require addresses from 1 to 7, and the addresses must be different for each Member. The addresses can be in any order, regardless of the order in which the units are wired together. This parameter is adjustable by the installer by accessing parameter **H3**. The outdoor air (if used) and system supply sensor must be connected to the Leader boiler. The default address is 1.

### Max. cascade set point

This parameter determines the set point used by the individual boilers in a Cascade. When a boiler is commanded to fire by the Leader boiler, it will attempt to achieve this temperature at its outlet. The Leader boiler will limit the modulation of the last boiler to fire in order to hold the temperature at the system supply sensor to the user set point. If any of the boiler outlet temperatures reach the max. cascade set point, the boiler will then modulate down on its own in order to keep its outlet temperature within the max. cascade set point. Therefore, this parameter can be used to limit the outlet temperatures of all the boilers in a Cascade. Note that this parameter does not apply when the boiler is heating an indirect DHW tank. This parameter is adjustable by the installer by accessing parameter **H4**. The default max. cascade set point is 185°F (85°C).

# 1 Service

## Cascade offset

This parameter determines how much the temperature must go above set point before the lead boiler will turn off. This parameter can be adjusted by the installer by accessing parameter **H5**. The default value is 9.9°F (5°C).

## Cascade off-on differential

This parameter determines how much the temperature must go below the turn off temperature (Set point + Offset) before the lead boiler turns on. This parameter can be adjusted by the installer by accessing parameter **H6**. The default value is 19.8°F (11°C).

## I: Circulation pumps

### System pump delay

The system pump delay parameter sets the length of time the system pump (if connected) will run after a SH demand has been satisfied. Setting the delay time to 0 will disable the pump. This parameter is adjustable by the installer by accessing parameter **I1**. The time range for this parameter is 0 minutes to 40 minutes. The default time is 30 seconds.

### SH pump delay

The SH pump delay parameter sets the length of time the boiler pump will run after a SH demand has been satisfied. Setting the delay time to 0 will disable the pump. This parameter is adjustable by the installer by accessing parameter **I2**. The time range for this parameter is 0 minutes to 40 minutes. The default time is 30 seconds.

### DHW pump delay

The DHW pump delay parameter sets the length of time the DHW pump (if connected) will run after a DHW demand has been satisfied. Setting the delay time to 0 will disable the pump. This parameter is adjustable by the installer by accessing parameter **I3**. The time range for this parameter is 0 minutes to 40 minutes. The default time is 30 seconds.

## J: Service Notification

### Service notification in months

When the boiler control determines that a scheduled service is due based on days of installation, the boiler display will alternate the standard boiler display text with the message SERVICE DUE every 5 seconds. This parameter is adjustable by the installer by accessing parameter **J1**. The time range for this parameter is 0 months to 36 months. The default time is 12 months.

### Service notification running hours

When the boiler control determines that a scheduled service is due based on the hours of actual operation, the boiler display will alternate the standard boiler display text with the message SERVICE DUE every 5 seconds. This parameter is adjustable by the installer by accessing parameter **J2**. The time range for this parameter is 0 hours to 100,000 hours. The default time is 10,000 hours.

### Service notification boiler cycles

When the boiler control determines that a scheduled service is due based on the number of boiler cycles, the boiler display will alternate the standard boiler display text with the message SERVICE DUE every 5 seconds. This parameter is adjustable by the installer by accessing parameter **J3**. The range for this parameter is 0 cycles to 100,000 cycles. The default is 10,000 cycles.

### Reset service notification counter

Once servicing has been completed, the service notification counter should be reset. This parameter can be reset by the installer by accessing parameter **J4**. Once accessed, press the RESET key to reset the service notification counter.



## 2 Maintenance

### Maintenance and annual startup

**Table 2A** Service and Maintenance Schedules

Service technician (see the following pages for instructions)		Owner maintenance (see the Knight XL User's Information Manual for instructions)	
ANNUAL START-UP	<b>General:</b> <ul style="list-style-type: none"><li>• Address reported problems</li><li>• Inspect interior; clean and vacuum if necessary;</li><li>• Clean condensate trap and fill with fresh water</li><li>• Check for leaks (water, gas, flue, condensate)</li><li>• Verify flue and air lines in good condition and sealed tight</li><li>• Check system water pressure/system piping/expansion tank</li><li>• Check control settings</li><li>• Check ignition and flame sense electrodes (sand off any deposits; clean and reposition)</li><li>• Check wiring and connections</li><li>• Perform start-up checkout and performance verification per Section 10 in the Knight XL Installation and Operation Manual.</li><li>• Flame inspection (stable, uniform)</li><li>• Flame signal (at least 10 microamps at high fire)</li><li>• Clean the heat exchanger if flue temperature is more than 54°F (30°C) above return water temperature.</li></ul> <b>If combustion or performance indicate need:</b> <ul style="list-style-type: none"><li>• Clean heat exchanger</li><li>• Remove and clean burner using compressed air only</li><li>• Clean the blower wheel</li></ul>	<b>Daily</b>	<ul style="list-style-type: none"><li>• Check boiler area</li><li>• Check pressure/temperature gauge</li></ul>
	<b>Monthly</b>	<ul style="list-style-type: none"><li>• Check vent piping</li><li>• Check air piping</li><li>• Check air and vent termination screens</li><li>• Check relief valve</li><li>• Check condensate drain system</li><li>• Check air vents</li></ul>	
	<b>Periodically</b>	<ul style="list-style-type: none"><li>• Test low water cutoff (if used)</li><li>• Reset button (low water cutoff)</li></ul>	
	<b>Every 6 months</b>	<ul style="list-style-type: none"><li>• Check boiler piping (gas and water) for leaks</li><li>• Operate relief valve</li></ul>	
	<b>End of season months</b>	<ul style="list-style-type: none"><li>• Shut boiler down (unless boiler used for domestic hot water)</li></ul>	

## 2 Maintenance

### ⚠ WARNING

Follow the Service and maintenance procedures given throughout this manual and in component literature shipped with the boiler. Failure to perform the service and maintenance could result in damage to the boiler or system. Failure to follow the directions in this manual and component literature could result in severe personal injury, death, or substantial property damage.

### ⚠ WARNING

The boiler should be inspected annually only by a qualified service technician. In addition, the maintenance and care of the boiler designated in Table 2A and explained on the following pages must be performed to assure maximum boiler efficiency and reliability. Failure to service and maintain the boiler and system could result in equipment failure.

### ⚠ WARNING

Electrical shock hazard – Turn off power to the boiler before any service operation on the boiler except as noted otherwise in this instruction manual. Failure to turn off electrical power could result in electrical shock, causing severe personal injury or death.

### Address reported problems

1. Inspect any problems reported by the owner and correct before proceeding.

### Inspect boiler area

1. Verify that boiler area is free of any combustible materials, gasoline and other flammable vapors and liquids.
2. Verify that air intake area is free of any of the contaminants listed in Section 1 of the Knight XL Installation and Operation Manual. If any of these are present in the boiler intake air vicinity, they must be removed. If they cannot be removed, reinstall the air and vent lines per this manual and the Knight XL Installation and Operation Manual.

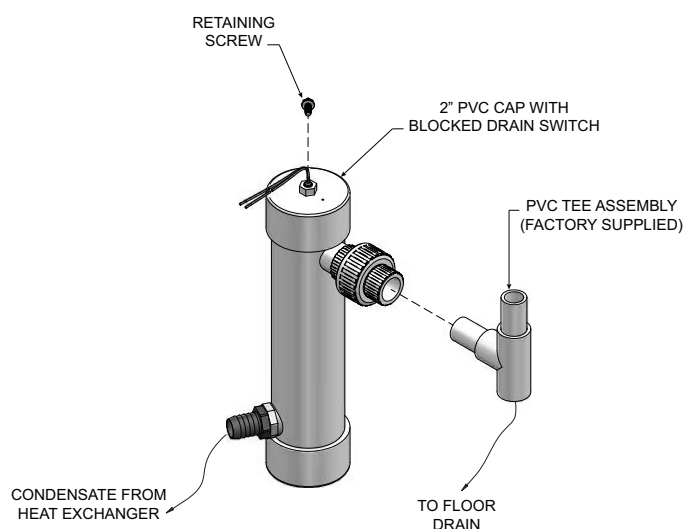
### Inspect boiler interior

1. Remove the front access cover and inspect the interior of the boiler.
2. Vacuum any sediment from inside the boiler and components. Remove any obstructions.

### Clean condensate trap

1. Inspect the condensate drain line, condensate PVC fittings, and condensate trap.
2. Remove the PVC cap retaining screw from the PVC cap (FIG. 2-1).
3. Remove the 2 inch PVC cap with the switch located at the top of the trap (FIG. 2-1).
4. Remove any sediment in the trap.
5. Fill with fresh water until the water begins to pour out of the drain.
6. Replace the cap. Press the cap onto the trap until the cap makes contact with the drain.
7. Replace the retaining screw.

Figure 2-1 Condensate Trap



### ⚠ WARNING

The condensate trap must be filled with water during all times of boiler operation to avoid flue gas emission from the condensate drain line. Failure to fill the trap could result in severe personal injury or death.

### Check all piping for leaks

### ⚠ WARNING

Eliminate all system or boiler leaks. Continual fresh makeup water will reduce boiler life. Minerals can build up in sections, reducing heat transfer, overheating heat exchanger, and causing heat exchanger failure. Leaking water may also cause severe property damage.

1. Inspect all water and gas piping and verify to be leak free.
2. Look for signs of leaking lines and correct any problems found.
3. Check gas line using the procedure found in Section 7 - Gas Connections of the Knight XL Installation and Operation Manual.



## 2 Maintenance *(continued)*

### Flue vent system and air piping

1. Visually inspect the entire flue gas venting system and air piping for blockage, deterioration or leakage. Repair any joints that show signs of leakage. Verify that air inlet pipe is connected and properly sealed.
2. Verify that boiler vent discharge and air intake are clean and free of obstructions.

#### **⚠ WARNING**

Failure to inspect for the above conditions and have them repaired can result in severe personal injury or death.

### Check water system

1. Verify all system components are correctly installed and operational.
2. Check the cold fill pressure for the system. Verify it is correct (must be a minimum of 12 psi (82.7 kPa)).
3. Watch the system pressure as the boiler heats up (during testing) to ensure pressure does not rise too high. Excessive pressure rise indicates expansion tank sizing or performance problem.
4. Inspect automatic air vents and air separators. Remove air vent caps and briefly press push valve to flush vent. Replace caps. Make sure vents do not leak. Replace any leaking vents.

### Check expansion tank

1. Expansion tanks provide space for water to move in and out as the heating system water expands due to temperature increase or contracts as the water cools. Tanks may be open, closed or diaphragm or bladder type. See Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for suggested best location of expansion tanks and air eliminators.

### Check boiler relief valve

1. Inspect the relief valve and lift the lever to verify flow. Before operating any relief valve, ensure that it is piped with its discharge in a safe area to avoid severe scald potential. Read Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual before proceeding further.

#### **⚠ WARNING**

Safety relief valves should be re-inspected AT LEAST ONCE EVERY THREE YEARS, by a licensed plumbing contractor or authorized inspection agency, to ensure that the product has not been affected by corrosive water conditions and to ensure that the valve and discharge line have not been altered or tampered with illegally. Certain naturally occurring conditions may corrode the valve or its components over time, rendering the valve inoperative. Such conditions are not detectable unless the valve and its components are physically removed and inspected. This inspection must only be conducted by a plumbing contractor or authorized inspection agency – not by the owner. Failure to re-inspect the boiler relief valve as directed could result in unsafe pressure buildup, which can result in severe personal injury, death, or substantial property damage.

#### **⚠ WARNING**

Following installation, the valve lever must be operated AT LEAST ONCE A YEAR to ensure that waterways are clear. Certain naturally occurring mineral deposits may adhere to the valve, rendering it inoperative. When manually operating the lever, water will discharge and precautions must be taken to avoid contact with hot water and to avoid water damage. Before operating lever, check to see that a discharge line is connected to this valve directing the flow of hot water from the valve to a proper place of disposal. Otherwise severe personal injury may result. If no water flows, valve is inoperative. Shut down the boiler until a new relief valve has been installed.

2. After following the above warning directions, if the relief valve weeps or will not seat properly, replace the relief valve. Ensure that the reason for relief valve weeping is the valve and not over-pressurization of the system due to expansion tank waterlogging or undersizing.

## 2 Maintenance

### Inspect ignition and flame sense electrodes

1. Remove the ignition and flame sense electrodes from the boiler heat exchanger access cover.
2. Remove any deposits accumulated on the ignition/flame sense electrode using sandpaper. If the electrodes cannot be cleaned satisfactorily, replace with new ones.
3. Replace ignition/flame sense electrode, making sure gasket is in good condition and correctly positioned.

### Check ignition ground wiring

1. Inspect boiler ground wire from the heat exchanger access cover to ground terminal strip.
2. Verify all wiring is in good condition and securely attached.
3. Check ground continuity of wiring using continuity meter.
4. Replace ground wires if ground continuity is not satisfactory.

### Check all boiler wiring

1. Inspect all boiler wiring, making sure wires are in good condition and securely attached.

### Check control settings

1. Set the SMART SYSTEM control module display to Parameter Mode and check all settings. See Section 1 of this manual. Adjust settings if necessary. See Section 1 of this manual for adjustment procedures.
2. Check settings of external limit controls (if any) and adjust if necessary.

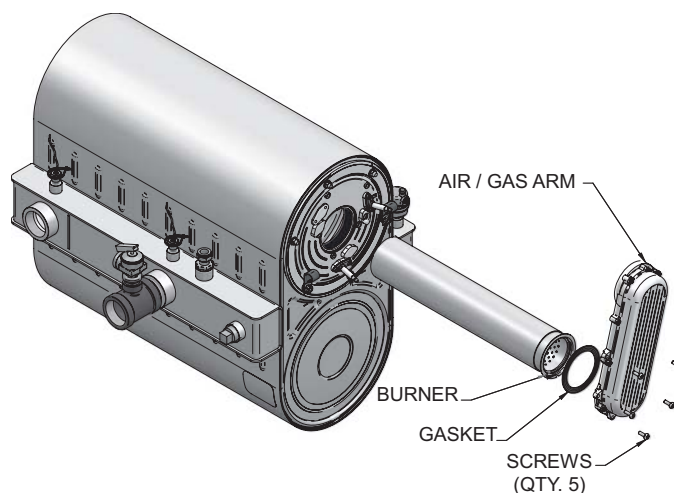
### Perform start-up and checks

1. Start boiler and perform checks and tests specified in Section 10 - Start-up of the Knight XL Installation and Operation Manual.
2. Verify cold fill pressure is correct and that operating pressure does not go too high.

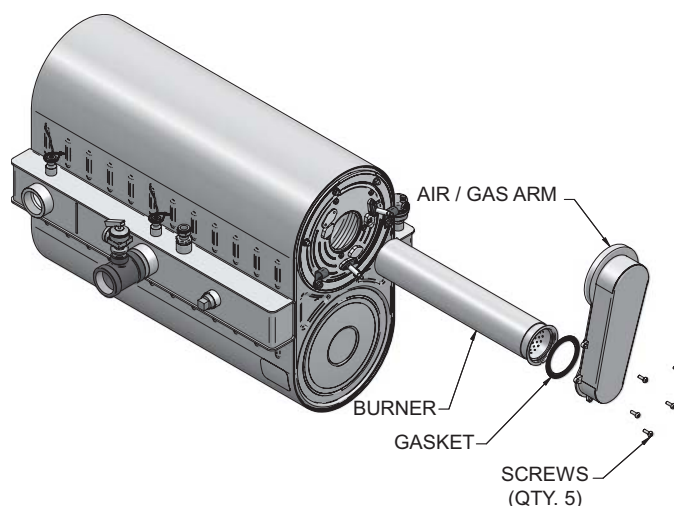
### Check burner flame

1. Inspect flame through observation window.
2. If the flame is unsatisfactory at either high fire or low fire, turn off boiler and allow boiler to cool down. Remove the burner and clean it thoroughly using a vacuum cleaner or compressed air. Do not use compressed air to clean burner if performed inside a building.
3. Remove the burner, reference FIG.'s 2-2 thru 2-4.
4. When replacing the burner, ensure gasket is in good condition and positioned correctly (FIG.'s 2-2 thru 2-4).

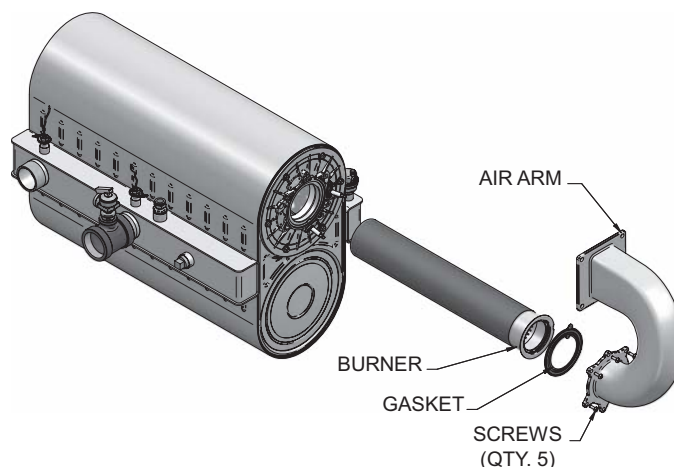
**Figure 2-2 Burner Assembly - Model 399**



**Figure 2-3 Burner Assembly - Model 500**



**Figure 2-4 Burner Assembly - Models 600 - 800**



## 2 Maintenance *(continued)*

### Check flame signal

1. At high fire the flame signal shown on the display should be at least 10 microamps.
2. A lower flame signal may indicate a fouled or damaged flame sense electrode. If cleaning the flame sense electrode does not improve, ground wiring is in good condition, and ground continuity is satisfactory, replace the flame sense electrode.
3. See Section 3 - Troubleshooting in this manual for other procedures to deal with low flame signal.

### Review with owner

1. Review the Knight XL User's Information Manual with the owner.
2. Emphasize the need to perform the maintenance schedule specified in the Knight XL User's Information Manual (and in this manual as well).
3. Remind the owner of the need to call a licensed contractor should the boiler or system exhibit any unusual behavior.
4. Remind the owner to follow the proper shutdown procedure and to schedule an annual start-up at the beginning of the next heating season.

### Cleaning boiler heat exchanger

For recommended materials; including brush, appropriate extension(s), refractory cover, and detailed instructions see Table 2B - Heat Exchanger Cleaning Kits.

1. Shut down boiler:
  - Follow the "To Turn Off Gas to Appliance" instructions for the boiler in Section 10 - Startup of the Installation and Operation Manual.
  - Do not drain the boiler unless it will be exposed to freezing temperatures. If using freeze prevention fluid in system, do not drain.
2. Allow time for the boiler to cool to room temperature if it has been firing.
3. Remove the nuts securing the heat exchanger access cover to the heat exchanger and set aside.
4. Remove the heat exchanger access cover, burner, and gas/air arm assembly.

#### **⚠ WARNING**

The boiler contains ceramic fiber materials. Use care when handling these materials per instructions on page 3 of this manual. Failure to comply could result in severe personal injury.

5. Remove the condensate hose from the heat exchanger end. Connect a field supplied 3/4" diameter hose to a drain pan. Using field supplied means, cover the refractory in the back of the combustion chamber of the heat exchanger.
6. Use a vacuum cleaner to remove any accumulation on the boiler heating surfaces. Do not use any solvent.
7. Brush the heat exchanger while dry using a nylon bristle brush. **Caution:** DO NOT use a metal brush. Re-vacuum the heat exchanger.
8. Finish cleaning using a clean cloth dampened with warm water. Rinse out debris with a low pressure water supply.
9. Allow the heat exchanger to thoroughly dry.
10. Remove the field supplied rear refractory cover from the back of the combustion chamber of the heat exchanger and reassemble.
11. Close isolation valves on piping to isolate boiler from system. Attach a hose to the boiler drain and flush boiler thoroughly with clean water by using purging valves to allow water to flow through the water make-up line to the boiler.
12. Perform start-up and check-out procedures in the Check Flame and Combustion - Section 10 - Startup of the Installation and Operation Manual.
13. Replace the access cover and restore boiler to operation.

**Table 12B Heat Exchanger Cleaning Kits**

Model	Kit Number	Part Number	Component Description
399	KIT30063	CTN20005	Rear Refractory Cover
		MSC20083*	Nylon 4" Wheel Brush*
		MSC20084	3mm Allen Wrench
		MSC20086	1/4" x 24" Drill Extension
500 - 800	KIT30064	CTN20005	Rear Refractory Cover
		MSC20083*	Nylon 4" Wheel Brush*
		MSC20085	1/4" x 12" Drill Extension
		MSC20086	1/4" x 24" Drill Extension

#### **⚠ CAUTION**

\* Do NOT use a metal brush. Only use the kit provided brush or an equivalent replacement nylon brush.

## 3 Troubleshooting

### ⚠ WARNING

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Always disconnect power to the boiler before servicing. Failure to comply could result in severe personal injury, death, or substantial property damage.

### ⚠ WARNING

Never jumper (bypass) any device except for momentary testing as outlined in the Troubleshooting chart. Severe personal injury, death, or substantial property damage can result.

### Before troubleshooting:

- Have the following items:
  - Voltmeter that can check 120 VAC, 24 VAC, and 12 VDC.
  - Continuity checker.
  - Contact thermometer.
- Check for 120 VAC (minimum 102 VAC to maximum 132 VAC) to boiler.
- Make sure thermostat is calling for heat and contacts (including appropriate zone controls) are closed. Check for 24 VAC between thermostat wire nuts and ground.
- Make sure all external limit controls are installed and operating.

### Check the following:

- Wire connectors to control module are securely plugged in at the module and originating control.
- Gas pressures:
  - Maximum: 14 inches w.c. (3.5 kPa) (natural and LP) with no flow (lockup) or with boiler on
  - Minimum: 4 inches w.c. (1.0 kPa) (natural), 8 inches w.c. (2.0 kPa) (LP) with gas flowing (verify during boiler startup)

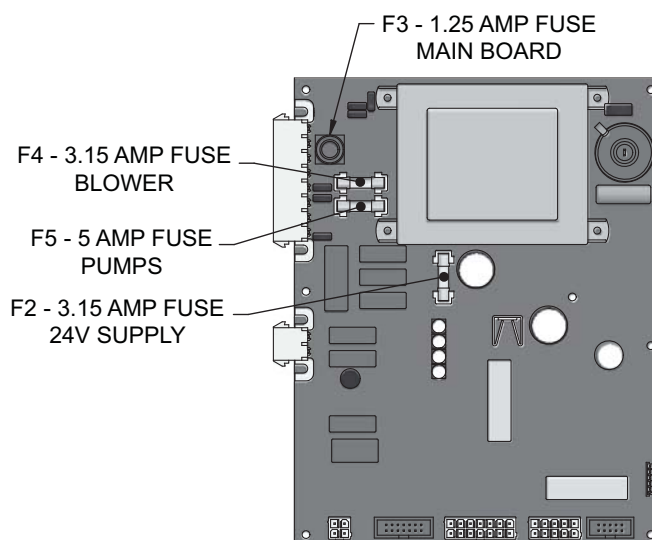
### Check control module fuses

### NOTICE

ALWAYS check control module fuses before replacing control module or any major components (blower, etc.). If one of these fuses is blown, it can prevent the control module or other components from operating.

- Turn OFF the power to the boiler at the external line switch.
- Remove top access cover.
- Remove the control module cover.
- Inspect fuses F2, F3, F4, and F5, see FIG 3-1 below.

**Figure 3-1** Control Module Fuses



- The boiler is shipped with three (3) spare fuses in a plastic bag attached to the control module cover.
- If necessary, replace open fuse (F3 is 1.25 amps, F2 and F4 are 3.15 amps, and F5 is 5 amps).

**Note:** Fuses F2 - F5 are all slow blow fuses.

### ⚠ WARNING

Do not jumper fuse or replace with any fuse except as specified. Failure to comply could result in severe personal injury, death, or substantial property damage.

- Install control module cover and top access cover after fuse inspection.
- Restore power to the boiler at the external line switch and verify boiler operation (Section 10 - Start-up in the Knight Boiler Installation and Operation Manual) after completing boiler service.

### 3 Troubleshooting *(continued)*

**Table 3A** Troubleshooting Chart - No Display

FAULT	CAUSE	CORRECTIVE ACTION
<b>No Display</b>	- No 120 VAC supplied to unit.	<ul style="list-style-type: none"> <li>• Check external line switch, fuse, or breaker.</li> <li>• Check position of ON/OFF switch. Turn switch to the ON position.</li> <li>• Check 120 VAC through the ON/OFF switch.</li> <li>• Check wiring harness connection between display board and main control board. Connect harness at both points.</li> </ul>
	- No voltage through the switch.	<ul style="list-style-type: none"> <li>• Replace switch.</li> </ul>
	- Bad display board.	<ul style="list-style-type: none"> <li>• Replace board.</li> </ul>
	- Bad main control board.	<ul style="list-style-type: none"> <li>• Replace the main control board.</li> </ul>
	- Blown fuse.	<ul style="list-style-type: none"> <li>• Replace fuse F3 on the main control board, see page 28 of this manual.</li> </ul>
<b>No Burner Operation</b>	- Main control board temperature set point satisfied.	<ul style="list-style-type: none"> <li>• Review temperature setting.</li> </ul>
	- Remote thermostat satisfied.	<ul style="list-style-type: none"> <li>• Review remote thermostat setting.</li> </ul>
	- Outside air temperature above Warm Weather Shutdown (WWSD) set point for main control board.	<ul style="list-style-type: none"> <li>• Check location of outside air sensor. Check resistance of outdoor air sensor and compare to Table 3D on page 30 of this manual.</li> </ul>
	- Unit locked out on fault.	<ul style="list-style-type: none"> <li>• Consult display for specific fault. Refer to fault descriptions on page 32 of this manual for corrective actions.</li> </ul>
<b>Unit Does Not Modulate Above 50%</b>	- Ramp delay active.	<ul style="list-style-type: none"> <li>• Check ramp delay parameter settings. Optional PC software required.</li> </ul>
		<ul style="list-style-type: none"> <li>• Turn ramp delay feature off. See page 20 of this manual for instructions on how to turn this feature off.</li> </ul>
	- Boiler controlled by BMS.	<ul style="list-style-type: none"> <li>• Check BMS parameter settings. Optional PC software required.</li> </ul>
	- Flue sensor open.	<ul style="list-style-type: none"> <li>• Verify that the flue sensor is located in the flue outlet.</li> </ul>
		<ul style="list-style-type: none"> <li>• Check wiring connections at the flue sensor.</li> </ul>
		<ul style="list-style-type: none"> <li>• Check the resistance of the flue sensor and compare to Table 3C on page 30 of this manual.</li> </ul>

## 3 Troubleshooting

### Checking temperature sensors

The boiler temperature sensors (inlet water, outlet water, system water, flue, and outdoor air) are all resistance type devices. The following tables show the correct values for the sensors at various temperatures. Use an ohmmeter to read the resistance of the sensor at a known temperature. If the resistance of the sensor does not closely match its corresponding table, replace the sensor.

**Table 3B - Inlet/Outlet System Sensor Resistance vs. Temperature**

Temperature	Resistance	Temperature	Resistance
50	18,780	158	1,990
68	12,263	176	1,458
86	8,194	194	1,084
104	5,592	212	817
122	3,893	--	--
140	2,760	--	--

**Table 3C - Flue Temperature Sensor Resistance vs. Temperature**

Temperature	Resistance	Temperature	Resistance
68	14,773	176	1,707
86	9,804	194	1,266
104	6,652	212	952
122	4,607	230	726
140	3,252	248	560
158	2,337	--	--

**Table 3D - Outdoor Air Sensor Resistance vs. Temperature**

Temperature	Resistance	Temperature	Resistance
-50	490,813	20	46,218
-40	336,606	30	34,558
-30	234,196	40	26,099
-20	165,180	50	19,900
10	118,018	60	15,311
0	85,362	70	11,883
10	62,465	80	9,299



### 3 Troubleshooting *(continued)*

**Table 3E** Troubleshooting Chart - Noisy System

FAULT	CAUSE	CORRECTIVE ACTION
<b>Noisy Operation</b>	- Supply gas problem. Natural gas pressures should be between 4 inches w.c. (1.0 kPa) and 14 inches w.c. (3.5 kPa). LP gas pressures should be between 8 inches w.c. (2.0 kPa) and 14 inches w.c. (3.2 kPa).	• Refer to Section 7 - Gas Connections of the Knight XL Installation and Operation Manual for detailed information concerning the gas supply.
	- Gas/air mixture problem.	• Refer to the Gas Valve Adjustment Procedure on page 41 of this manual for the proper gas valve setting. Verify that the vent/air intake lengths do not exceed the maximum listed in the General Venting section of the Knight XL Installation and Operation Manual.
	- Dirty/damaged burner.	• Refer to page 26 in this manual for the burner removal and inspection procedure. Clean or replace the burner as necessary.
	- Low water flow through the heat exchanger.	• Refer to Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for minimum flow rates. Verify that the boiler is piped in a primary/secondary fashion and that the boiler and system pump are running on a call for heat.
	- Air in the piping system.	• Properly purge all air from the piping system.
	- Low system water pressure.	• Verify system pressure is a minimum of 12 psi (82.7 kPa).
<b>No Pump Operation - Boiler Pump System Pump or DHW Pump</b>	- Blown fuse.	• Replace fuse F5 on the control board, see page 28 of this manual.
	- Faulty pump.	• Replace pump.
	- Internal fault on control board.	• Replace main control board.
	- Faulty pump relay.	• Replace relay.
<b>Relief Valve Opening</b>	- System pressure exceeds relief valve setting.	• Lower the system pressure below the 50 psi (344.7 kPa) rating of the supplied relief valve or replace the standard relief valve with a higher rated valve up to the maximum pressure of the heat exchanger. • Improperly sized expansion tank.

# 3 Troubleshooting

**Table 3F** Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Gas Pressure SW</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	Either the optional manual reset low gas pressure switch or the optional manual reset high gas pressure switch tripped (not available on 399 models).	<ul style="list-style-type: none"> <li>Reset the pressure switches.</li> <li>Measure the supply gas pressure to determine cause of failure. Natural gas pressures should be between 4 - 14 inches w.c. (1.0 - 3.5 kPa) and LP gas pressures should be between 8 - 14 inches w.c. (2.0 - 3.2 kPa).</li> <li>Refer to Section 7 - Gas Connections of the Knight XL Installation and Operation Manual for detailed information concerning the gas supply.</li> <li>Correct the supply gas pressure if necessary.</li> <li>Check for a loose or misplaced jumper if pressure switches are not installed.</li> </ul>
<b>Flow Switch/LWCO</b> (will require a manual reset once condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	Either the flow switch or the optional low water cutoff is not making.	<ul style="list-style-type: none"> <li>Check boiler pump operation on a call for heat.</li> <li>Check for closed valves or obstructions in the boiler piping.</li> <li>Verify system is full of water and all air has been purged from the system.</li> <li>Check for loose or misplaced jumpers if flow switch or LWCO is not installed.</li> </ul>
	Blown fuse.	<ul style="list-style-type: none"> <li>Replace fuse F2 on the control board, see page 28 of this manual.</li> </ul>
<b>Blocked Drain SW</b> (will require a manual reset once condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	The blocked drain switch has detected excessive condensate build up inside the unit.	<ul style="list-style-type: none"> <li>Check condensate tube from unit to floor drain for proper installation and obstructions.</li> <li>Inspect condensate trap for blockage. Clean if necessary.</li> <li>Check for loose wiring connection at wire harness plug.</li> <li>Bad blocked drain switch. Replace switch.</li> </ul>
<b>Flame Sequence</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	The flame detector circuit is seeing a flame signal while no flame is present.	<ul style="list-style-type: none"> <li>Check supply voltage for proper polarity.</li> <li>Check external wiring for voltage feedback.</li> <li>Check the flame rod and make sure it is clean.</li> <li>Check the internal wiring for bad connections.</li> <li>Replace main control board.</li> </ul>
<b>GV/Relay Fail</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	The main control board did not detect the gas valve.	<ul style="list-style-type: none"> <li>Check wiring harness connection at the gas valve and at the main control board.</li> <li>Replace the gas valve wire harness.</li> <li>Replace the gas valve.</li> <li>Replace the main control board.</li> </ul>



### 3 Troubleshooting *(continued)*

**Table 3F** (continued from previous page) Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Anti-cycling</b>	The main control board has received a call for heat too quickly after the previous call for heat has ended.	<ul style="list-style-type: none"> <li>• The control board will release the call for heat after a set time period.</li> <li>• The control board will release the call for heat if the outlet temperature drops too quickly.</li> </ul>
<b>No Flame Ign</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	The unit has failed to prove main burner ignition after four (4) attempts on the 399 model or one (1) attempt on the 500 - 800 models. It will require a manual reset before attempting to fire again.	<ul style="list-style-type: none"> <li>• Inspect spark electrode and associated wiring for damage and connection. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Check for proper electrical grounding of the unit.</li> <li>• Check incoming supply gas pressure. Natural gas pressures should be between 4 - 14 inches w.c. (1.0 - 3.5 kPa) and LP gas pressures should be between 8 - 14 inches w.c. (2.0 - 3.2 kPa). Refer to Section 7 - Gas Connections of the Knight XL Installation and Operation Manual for detailed information concerning the gas supply.</li> <li>• Verify that the plastic hose from the gas valve to the air inlet is connected and is not damaged.</li> <li>• Verify that the vent/air intake pipes are correctly installed and that there are no obstructions.</li> <li>• Check for 24 VAC to the gas valve at the 2-pin connection on the side of the main control board during the ignition attempt. If no voltage is present, replace the main control board.</li> <li>• If 24 VAC is present at the main control board, check the wiring between the main control board and the gas valve. Replace the wiring if necessary. Do not disconnect the wiring from the gas valve and attempt to measure voltage at that point. The main control board can detect if the gas valve is not connected and will display the Gas Valve Fail fault.</li> <li>• If 24 VAC is present, check the outlet of the valve to ensure the valve is flowing gas. With a manometer connected to the outlet tap of the gas valve, when the unit is in the prepurge period, there should be a negative pressure present. When the valve is energized a change in pressure should occur. If the pressure change does not occur, the gas valve is not opening. Replace the gas valve.</li> <li>• Inspect flame sensor and associated wiring. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Inspect the burner. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Replace the main control board.</li> </ul>

### 3 Troubleshooting

**Table 3F** (continued from previous page) Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<p><b>No Flame Running</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)</p>	<p>The unit was running and lost the flame signal. This condition occurred four (4) straight times on the 399 model or twice on the 500 - 800 models .</p>	<ul style="list-style-type: none"> <li>• Inspect spark electrode and associated wiring for damage and connection. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Check for proper electrical grounding of unit.</li> <li>• Check incoming supply gas pressure. Natural gas pressures should be between 4 - 14 inches w.c. (1.0 - 3.5 kPa) and LP gas pressures should be between 8 - 14 inches w.c. (2.0 - 3.2 kPa). Refer to Section 7 - Gas Connections of the Knight XL Installation and Operation Manual for detailed information concerning the gas supply.</li> <li>• Verify that the plastic hose from the gas valve to the air inlet is connected and is not damaged.</li> <li>• Verify that the vent/air intake pipes are installed correctly and there are no obstructions.</li> <li>• Check for 24 VAC to the gas valve at the 2-pin connection on the side of the main control board during the ignition attempt. If no voltage is present, replace the main control board.</li> <li>• If 24 VAC is present at the main control board, check the wiring between the main control board and the gas valve. Replace the wiring if necessary. Do not disconnect the wiring from the gas valve and attempt to measure voltage at that point. The main control board can detect if the gas valve is not connected and will display the Gas Valve Fail fault.</li> <li>• If 24 VAC is present, check the outlet of the valve to ensure the valve is flowing gas. With a manometer connected to the outlet tap of the gas valve, when the unit is in the prepurge period, there should be a negative pressure present. When the valve is energized a change in pressure should occur. If the pressure change does not occur, the gas valve is not opening. Replace the gas valve.</li> <li>• Inspect flame sensor and associated wiring. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Inspect the burner. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Replace the main control board.</li> </ul>

## 3 Troubleshooting *(continued)*

**Table 3F** (continued from previous page) Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<p><b>Adjustable High Limit w/Manual Reset</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)</p>	<p>The outlet water temperature has exceeded the setting of the high limit.</p>	<ul style="list-style-type: none"> <li>• Verify that the system is full of water and that all air has been properly purged from the system.</li> <li>• Verify that the boiler is piped properly into the heating system. Refer to Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for the proper piping methods for the Knight XL.</li> <li>• Check voltage to boiler pump motor on a call for heat. If voltage is not present, check wiring back to the pump relay.</li> <li>• Replace the pump relay if necessary.</li> <li>• If 120 VAC is present on a call for heat and the boiler pump is not operating, replace the pump.</li> <li>• If the system pump is a variable speed pump, ensure that the system flow is not less than the boiler flow.</li> <li>• If operating on either an inlet or system supply sensor, check temperature setting of the main control board.</li> <li>• If the high limit has tripped, check setting of the device.</li> <li>• Check resistance of water sensors and compare to Table 3B on page 30 of this manual. Replace sensor if necessary.</li> <li>• Replace high limit.</li> </ul>
<p><b>Fan Low OR Fan Speed Low</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)</p>	<p>The actual fan RPM is 30% lower than what is being called for.</p>	<ul style="list-style-type: none"> <li>• Vent/air intake lengths exceed the maximum allowed lengths. Refer to Section 3 - General Venting of the Knight XL Installation and Operation Manual for proper lengths.</li> <li>• Check for obstruction or blockage in the vent/air intake pipes or at terminations.</li> <li>• Check the wiring connections at the fan and at the main control board.</li> <li>• Replace the fan.</li> <li>• Replace the main control board.</li> </ul>
	<p>Blown fuse.</p>	<ul style="list-style-type: none"> <li>• Replace fuse F4 on the control board, see page 28 of this manual.</li> </ul>

# 3 Troubleshooting

**Table 3F** (continued from previous page) Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Fan High</b> <b>OR</b> <b>Fan Speed High</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	The actual fan RPM is 30% higher than what is being called for.	<ul style="list-style-type: none"> <li>• Vent/air intake lengths exceed the maximum allowed lengths. Refer to Section 3 - General Venting of the Knight XL Installation and Operation Manual for proper lengths.</li> <li>• Check for obstruction or blockage in the vent/air intake pipes or at terminations.</li> <li>• Check the wiring connections at the fan and at the main control board.</li> <li>• Replace the fan.</li> <li>• Replace the main control board.</li> </ul>
<b>Sensor Open</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	Either the inlet water or outlet water temperature sensor has been disconnected.	<ul style="list-style-type: none"> <li>• Check the sensors and their associated wiring. Repair or replace the sensor or wiring if damaged.</li> <li>• Measure the resistance of the sensors and compare the resistance to the tables on page 30 of this manual.</li> <li>• Replace the sensor if necessary.</li> </ul>
<b>Sensor Shorted</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	Either the inlet water or outlet water temperature sensor has been shorted.	<ul style="list-style-type: none"> <li>• Check the sensors and their associated wiring. Repair or replace the sensor or wiring if damaged.</li> <li>• Measure the resistance of the sensors and compare the resistance to the tables on page 30 of this manual.</li> <li>• Replace the sensor if necessary.</li> </ul>
<b>Aux. Proving</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	An optional remote proving switch is not making.	<ul style="list-style-type: none"> <li>• Check function of remote devices.</li> <li>• Check for loose or misplaced jumper if auxiliary proving switch is not installed.</li> </ul>
<b>Tank Open</b>	Sensors equipped with an internal limit (such as the Lochinvar Squire® Indirect Tank), the limit has opened due to temperature (195°F) or the sensor has become disconnected.	<ul style="list-style-type: none"> <li>• Check the tank temperature.</li> <li>• Repair or replace the sensor wiring if damaged.</li> <li>• Replace the sensor if necessary.</li> </ul>

### 3 Troubleshooting *(continued)*

**Table 3F** (continued from previous page) Troubleshooting Chart - Fault Messages Displayed on Boiler Interface

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Temp O/Shoot</b>	The stack temperature has exceeded the set parameters for the boiler.	<ul style="list-style-type: none"> <li>Inspect the heat exchanger. Reference page 27 of this manual for the procedure on how to clean the flue side of the heat exchanger.</li> <li>Inspect the flue sensor and associated wiring. Measure the resistance of the flue sensor and compare to Table 3C on page 30 of this manual. Replace the sensor if necessary.</li> <li>Verify that the vent/air intake pipes are properly installed and that there are no obstructions.</li> <li>Replace the main control board.</li> </ul>
	The temperature rise across the heat exchanger has exceeded the set parameters for the boiler.	<ul style="list-style-type: none"> <li>Verify that the system is full of water and that all air has been properly purged from the system.</li> <li>Verify that the boiler is piped properly into the heating system. Refer to Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for the proper piping methods for the Knight XL boiler.</li> <li>Check for voltage to the boiler pump motor on a call for heat. If voltage is not present, check the wiring back to the pump relay. Replace the pump relay if necessary.</li> <li>If 120 VAC is present on a call for heat and the boiler pump is not operating, replace the pump.</li> <li>Verify that the boiler pump is set to the proper speed or that the pump is the proper size. Reference Section 6 - Hydronic Piping of the Knight Boiler Installation and Operation Manual for boiler pump specifications.</li> </ul>
	Outlet water temperature has exceeded the maximum outlet water temperature.	<ul style="list-style-type: none"> <li>Verify that the system is full of water and that all air has been properly purged from the system.</li> <li>Verify that the boiler is piped properly into the heating system. Refer to Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for the proper piping methods for the Knight XL boiler.</li> <li>Check for voltage to the boiler pump motor on a call for heat. If voltage is not present, check wiring back to the pump relay. Replace the pump relay if necessary.</li> <li>If 120 VAC is present on a call for heat and the boiler pump is not operating, replace the pump.</li> </ul>

### 3 Troubleshooting

**Table 3F** (continued from previous page) *Troubleshooting Chart - Fault Messages Displayed on Boiler Interface*

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Temp O/Shoot (continued)</b>	Outlet water temperature has exceeded the maximum outlet water temperature.	<ul style="list-style-type: none"> <li>• Verify that the boiler pump is set to the proper speed or that the boiler pump is the proper size. Reference Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for boiler pump specifications.</li> <li>• Replace the main control board.</li> </ul>
<b>Rem Ctrl Flt</b>	External control is cycling too often.	<ul style="list-style-type: none"> <li>• Check set point of the external control.</li> <li>• Check the wiring between the external control and the unit.</li> <li>• Replace the control.</li> </ul>
<b>Parameters Progr</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	After downloading parameters from a laptop, the main control board must be reset.	<ul style="list-style-type: none"> <li>• Press the ENTER/RESET button on the SMART SYSTEM display panel.</li> </ul>
<b>APS Open</b> (will require a manual reset once the condition has been corrected. Press the RESET button on the SMART SYSTEM display to reset.)	Air pressure switch contacts are open.	<ul style="list-style-type: none"> <li>• Check the wiring connections to switch. Wires should be connected to the common and normally closed terminals.</li> <li>• Vent/air intake lengths exceed the maximum allowed lengths. Refer to Section 3 - General Venting of the Knight XL Installation and Operation Manual for proper lengths.</li> <li>• Check for obstruction or blockage in the vent/air intake pipes or at terminations.</li> <li>• Check reference hoses connected to the air pressure switch for blockage or obstruction.</li> <li>• Inspect the burner. Reference page 26 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Inspect the heat exchanger. Reference page 27 of this manual for removal and cleaning procedures. Replace if necessary.</li> <li>• Faulty air pressure switch. Replace switch.</li> </ul>

### 3 Troubleshooting *(continued)*

**Table 3F** (continued from previous page) *Troubleshooting Chart - Fault Messages Displayed on Boiler Interface*

FAULT	DESCRIPTION	CORRECTIVE ACTION
<b>Service Blk</b>	While the unit is in Service Mode, the outlet temperature has exceeded 185°F.	<ul style="list-style-type: none"> <li>Establish a heating load to remove the heat from the boiler loop.</li> <li>Verify that the system is full of water and that all air has been properly purged from the system.</li> <li>Verify that the boiler is piped properly into the heating system. Refer to Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for the proper piping methods for the Knight XL boiler.</li> <li>Check voltage to the boiler pump motor on a call for heat. If voltage is not present, check the wiring back to the pump relay. Replace the pump relay if necessary.</li> <li>If 120 VAC is present on a call for heat and the boiler pump is not operating, replace the pump.</li> <li>Verify that the boiler pump is set to the proper speed or that the boiler pump is the proper size. Reference Section 6 - Hydronic Piping of the Knight XL Installation and Operation Manual for boiler pump specifications.</li> </ul>
<b>Low 24 VAC</b>	120 VAC input to the main control board has dropped below 80 VAC.	<ul style="list-style-type: none"> <li>Check 120 VAC supply to the transformer.</li> <li>Check wiring connections at the low voltage terminal strip.</li> <li>Check the wire size/length to remote devices.</li> <li>Replace the transformer.</li> </ul>
<b>Watch Dog Error</b>	The main control board has detected an internal fault.	<ul style="list-style-type: none"> <li>Replace the main control board.</li> </ul>
<b>Write EEPROM</b>	The main control board has detected an internal fault.	<ul style="list-style-type: none"> <li>Replace the main control board.</li> </ul>
<b>CRC Parameters</b>	The main control board has detected an internal fault.	<ul style="list-style-type: none"> <li>Replace the main control board.</li> </ul>
<b>No Error Stored</b>	The main control board has detected an internal fault.	<ul style="list-style-type: none"> <li>Press the ENTER/RESET button on the SMART SYSTEM display panel.</li> </ul>



# 3 Troubleshooting

## Combustion Analysis Procedure

1. Turn the main power off to the boiler by placing the "On/Off" switch in the OFF position.
2. Remove the flue temperature sensor from the flue pipe connection. **Note:** Combustion measurements will be made at this point.
3. Turn the main power on to the boiler by placing the "On/Off" switch in the ON position.
4. Place the boiler into the active position by pressing the SHUTDOWN button on the display board (see page 7) until **BLR: Standby** appears in the display window.
5. Locate the pinhole button above the "T" in the Knight logo on the display board (see page 7). Press the button once and hold for 5 seconds to place the boiler into Service Mode. In Service Mode the boiler will fire at ignition speed and will then modulate up to full fire.
6. Remove the flue temperature sensor. Insert the probe from a combustion analyzer into the hole left by the removal of the flue temperature sensor.
7. Once the boiler has modulated up to full fire, measure the combustion. The values should be in the range listed in Table 11 above. The CO levels should be less than 150 ppm for a properly installed unit.

If the combustion is not within the specified range, reference the chart below for possible causes and corrective actions.

**Table 3H Flue Products**

Natural Gas		Propane	
CO <sub>2</sub>	O <sub>2</sub>	CO <sub>2</sub>	O <sub>2</sub>
8.0% - 10%	3.0% - 6.5%	9.0% - 11%	4.1% - 6.9%

8. Once the combustion analysis is complete, test the safety shutoff device by turning the manual shutoff valve to the OFF position and ensuring that the boiler shuts down and registers an alarm. Open the manual shutoff valve, reset the control, and return to Service Mode.
9. Turn the main power off to the boiler and replace the flue temperature sensor into the flue pipe connection.
10. Place the boiler back into normal operation.

### ⚠ WARNING

You must replace the flue gas temperature sensor to prevent flue gas spillage into the room. Failure to comply could result in severe personal injury, death, or substantial property damage.

**Table 3G Troubleshooting Chart - Combustion Levels**

POSSIBLE CAUSE	CORRECTIVE ACTION
Vent/Air Intake Length or Obstruction	<ul style="list-style-type: none"> <li>• Refer to Section 3 - General Venting of the Knight XL Installation and Operation Manual for the proper venting and air intake methods for the Knight XL boiler.</li> <li>• Check for obstructions at the vent/air intake terminals.</li> </ul>
Gas Supply Pressure	<ul style="list-style-type: none"> <li>• Refer to Section 7 - Gas Connections of the Knight XL Installation and Operation Manual for the proper gas supply for the Knight XL boiler.</li> </ul>
Dirty/Damaged Burner	<ul style="list-style-type: none"> <li>• Refer to page 26 of this manual for burner removal and cleaning procedures.</li> <li>• Replace burner if necessary.</li> </ul>
Gas Valve Adjustment	<ul style="list-style-type: none"> <li>• Refer to page 41 of this manual for the gas valve adjustment procedure.</li> </ul>

### 3 Troubleshooting *(continued)*

#### Gas valve adjustment procedure

If adjustment of the gas valve is deemed necessary, use the following procedures: (**Note:** The procedures below are model specific.)

#### CAUTION

Under normal operating conditions this valve should not need adjusting.

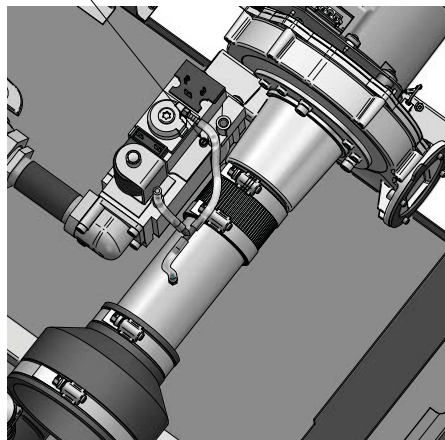
#### Model 399

Locate the throttle adjustment screw on the top of the gas valve, see FIG. 3-2. Using a screwdriver, turn the screw 1/8 turn **counterclockwise** to increase CO<sub>2</sub> levels or 1/8 turn **clockwise** to decrease CO<sub>2</sub> levels. After one adjustment on the valve, follow the Combustion Analysis Procedure on page 40 of this manual to measure the combustion.

If combustion is still not within the specified range, repeat the procedure. This procedure **SHOULD NOT** be performed more than four (4) times. If after four (4) adjustments and the combustion is still not within the specified range, revisit the possible causes in Table 3G on page 40 or replace the gas valve.

**Figure 3-2 Gas Valve Adjustment: Model 399**

THROTTLE ADJUSTMENT  
SCREW



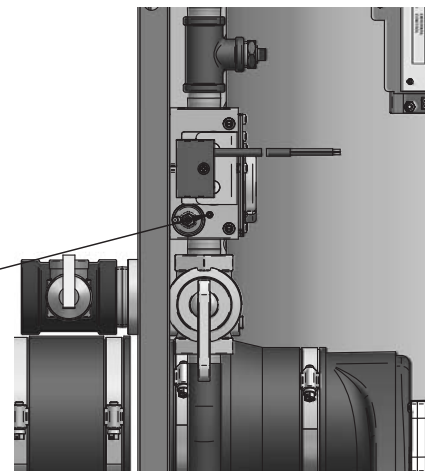
#### Model 500

Locate the throttle adjustment screw on top of the gas valve, see FIG. 3-3. Using a screwdriver, turn the screw a 1/4 turn **counterclockwise** to increase CO<sub>2</sub> levels or a 1/4 turn **clockwise** to decrease CO<sub>2</sub> levels. After one adjustment on the valve, follow the Combustion Analysis Procedure on page 40 of this manual to measure the combustion.

If combustion is still not within the specified range, repeat the procedure. This procedure **SHOULD NOT** be performed more than four (4) times. If after four (4) adjustments and the combustion is still not within the specified range, revisit the possible causes in Table 3G on page 40 or replace the gas valve.

**Figure 3-3 Gas Valve Adjustment: Model 500**

THROTTLE  
ADJUSTMENT  
SCREW



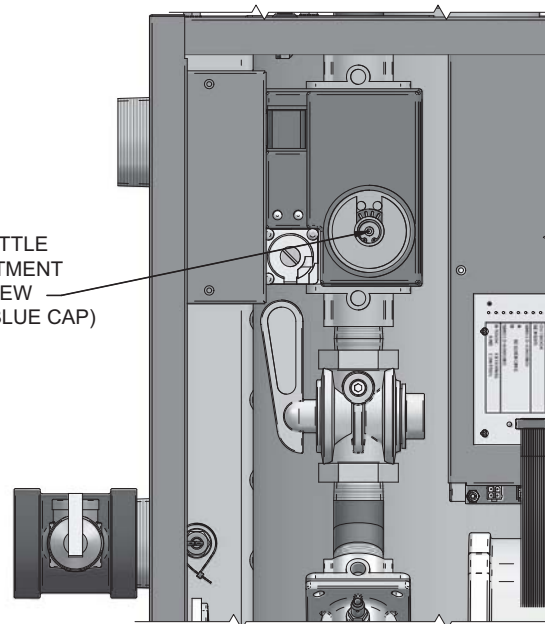
#### Models 600 - 800

Locate the throttle adjustment screw on top of the gas valve, see FIG. 3-4. Using an Allen wrench, turn the screw a 1/4 turn **counterclockwise** to increase CO<sub>2</sub> levels or a 1/4 turn **clockwise** to decrease CO<sub>2</sub> levels. After one adjustment on the valve, follow the Combustion Analysis Procedure on page 40 of this manual to measure the combustion.

If combustion is still not within the specified range, repeat the procedure. This procedure **SHOULD NOT** be performed more than four (4) times. If after four (4) adjustments and the combustion is still not within the specified range, revisit the possible causes in Table 3G on page 40 or replace the gas valve.

**Figure 3-4 Gas Valve Adjustment: Models 600 - 800**

THROTTLE  
ADJUSTMENT  
SCREW  
(REMOVE BLUE CAP)



## This image shows a full page of blank, lined paper. It features approximately 28 horizontal blue or grey lines spaced evenly apart, typical of notebook paper. The lines extend across the entire width of the page, leaving small margins at the top and bottom. There are no vertical lines, text, or other markings on the page.

## This image shows a full page of blank, lined paper. It features approximately 30 evenly spaced horizontal grey lines across its entire surface, typical of notebook or composition paper. There are no margins, text, or other markings present.

**Revision Notes:** *Revision B (ECO #C02407) reflects air pressure switch changes, changes made to the Circulation Pumps Section (page 22) and removal of references to the pocket pc.*

*Revision C (ECO #C02545) reflects the addition of references to periodic cleaning of screens in vent terminations and safety shutoff testing and instructions.*

*Revision D (ECO #C02738) reflects the addition of the Gas Valve Adjustment Procedure for a 399 model on page 41.*

*Revision E (ECO #C02918) reflects the addition of Tank Sensor Open on page 36 along with updating the condensate trap image on page 24.*

*Revision F (ECO #C05457) reflects changes made to page 8 for the LWCO (C04031), update the HEX cleaning procedure to reflect the new HEX cleaning kit (#R02634), and updates to the ceramic fiber warning.*